

The logo for Wellington Zoo, featuring the word "WELLINGTON" in a small, dark, sans-serif font above the word "Zoo" in a large, stylized, dark font with a red underline. The logo is set within a white circular background.

WELLINGTON

Zoo

A close-up photograph of a capibara (capybara) sitting on a rock. The capibara has thick, brown fur and a dark, moist-looking nose. It is looking directly at the camera with a neutral expression. The background is slightly blurred, showing green foliage and more rocks.

Wellington Zoo 2017 / 2018

ANNUAL REPORT

Highlights 2017/18



14 conservation partners now supported worldwide including West Coast Penguin Trust and Wild Welfare



249,701 people visited the Zoo, the second highest attendance ever



A record **1,827** people enjoyed our Neighbours' Night



Welcomed **200 delegates** from **13 countries** to the ZAA conference in Wellington



492 injured native animals were treated at The Nest Te Kōhanga



A record **1,151** people enjoyed our after-hours events in March, and **786** people celebrated Valentine's Night at the Zoo



We had the biggest Open Weekend ever with **16,539** visitors, which raised **\$31,491.70** for our field conservation work



Wellington Zoo retained carboNZero certification for the **6th year**



\$472,032 direct contribution to field conservation



4,411 people participated in our Close Encounters



82 volunteers donated their time to the Zoo



In its first year as a nationwide programme, including the four big New Zealand Zoos and JGI NZ, The Warehouse Zoofari raised **\$305,680** to ensure as many Kiwi kids as possible can experience Zoo based conservation learning

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Trust Chair Report

Wellington Zoo is an iconic Wellington organisation and our dream is to ignite a zoo revolution through innovation and continually improving practice. Our strategic framework for our Zoo sets the direction for how we will do this and is underpinned by our values. **Me tiaki, kia ora!** is our kaupapa, we protect the planet so that all living things will thrive. As a progressive Zoo we set the example by connecting people with animals, saving animals in the wild, having a Zoo that people love, and leading the way in conservation and sustainability.

This last year has set the scene for the coming year. As you read the annual report you will find many stories of excellence, leadership and good business outcomes. We take a holistic approach to the work of the Zoo and this is reflected in the annual report. We have, again, met or exceeded most of our organisational targets but the real value is what we create for communities.

As an organisation that seeks to involve the whole community we have been able to ensure that our key accessibility initiatives have given everyone who loves and supports the Zoo the chance to visit. As a result quarter of a million people have visited our Zoo and actively participated in conservation and sustainability actions for a better future. I am particularly proud of our conservation work nationally and globally and the opportunity this work has brought for our people to work in the field to save animals in the wild. Our sustainability leadership is recognised internationally and this area is of great importance to us.

I would like to express my thanks for the dedication of our Trustees in embracing the work of the Zoo. The Trustees work in partnership with the Zoo's Strategic Management Team to ensure Wellington Zoo achieves its goals. Our Board is keen and

motivated for the Zoo to achieve success across all facets of our work.

As we move into 2018-19 we are looking to strive for much more. While we know this ambition will have challenges we are determined to meet these. Our team is professional and world leading and we will continue to develop our people, provide the very best care for our animals and embrace our community so that we can, together, care for animals, people and the planet.

Craig Ellison

Chair, Wellington Zoo Trust



Chief Executive Report

Wellington Zoo has had a very good year thanks to our community and our professional team. The Trust was able to generate 58.4% of its operational costs this year. Wellington Zoo Trust met or exceeded 17 of the 19 targets we set ourselves for 2017-18.

As a progressive Zoo we are a place of best practice animal care and community engagement with an ethical business approach to sustain the important conservation and sustainability work we do locally and globally.

We welcomed 249,701 visitors this year and we appreciate how our community supports us and loves what we do. We support 14 conservation partners to save animals in the wild and our state of the art animal hospital, The Nest Te Kōhanga, has again cared for many endangered native animals. We will seek to increase our contribution to conservation next year by partnering with additional conservation organisations here and overseas.

This year we have welcomed new animals to the Zoo, many of whom are endangered in the wild, notably the breeding of Goliath Bird Eating Tarantulas and the arrival of Ngima, the Red Panda cub. However, we said goodbye to some long-time residents of our Zoo, notably Charlie the Cheetah.

We have been well supported this year by our funders and supporters and this is greatly appreciated. As we strive to achieve our goals we must grow our funding base through sound business practice and funding support. As a charitable trust this is always our greatest challenge. As we grow, as our ambition becomes greater, the funding becomes ever more important. If we want to invest in major sustainability initiatives, more scientific research, better lives for our animals, accessibility initiatives, field conservation support,

professional development for our people and engaging visitor experience it is imperative that we keep our eye on the financial health of our organisation.

As we prepare to start 2018-19 I am excited for what we have planned for Wellington Zoo. The Chimpanzee Park redevelopment will open later in 2018 which will provide better enrichment for our iconic Chimpanzees as well as another viewing opportunity for visitors. We will be planning for a habitat for Snow Leopards starting in year two of Wellington City Council's Long Term Plan. This project will complete the Asian precinct.

I thank everyone who has supported Wellington Zoo in 2017-18 by visiting, by partnering with us or in whatever way you have helped us. We will be striving to ensure that next year is as good as 2017-18 has been. Me tiaki, kia ora!

Karen Fifield

Chief Executive, Wellington Zoo Trust



Our dream is to ignite a Zoo revolution

Me Tiaki, Kia Ora!

Wellington Zoo is a team of passionate individuals who are champions for the welfare of all animals within and beyond the boundaries of the Zoo. We are supported by a community that actively takes part in our commitment to caring for and saving species locally, nationally, and globally.

Working with local iwi, Taranaki Whānui ki Te Upoko o Te Ika, the Zoo created a phrase in Te Reo Māori that encapsulates the kaupapa of Wellington Zoo - Me tiaki, kia ora! Broadly translated, this means we must look after the environment, so all life will flourish. We held workshops with all Zoo staff to explore the meaning behind our kaupapa, and for each staff member to develop what it means for them. It is up to us, collectively, to make a difference for animals and the wild places they call home. It is up to all of us to help save animals in the wild.



Save Animals in the Wild

SUPPORT LOCAL AND GLOBAL CONSERVATION PROGRAMMES

Our conservation partners

Wellington Zoo is proud to support 14 global and national conservation partners. These partners work with the endangered, critically endangered, and cornerstone species we care for at Wellington Zoo, and work with their local communities to help save animals in the wild.

We developed a new relationship with the West Coast Penguin Trust who work in the South Island supporting Kororā Little Blue Penguins and Tawaki Fiordland Crested Penguins. We have deepened our relationship with the Jane Goodall Institute New Zealand (JGI NZ), following on from our hosting of Dr Jane Goodall DBE at the Zoo in 2017. We also

began supporting Wild Welfare who provide long term solutions to critical wild animal welfare issues in sub-standard collections around the world. They work with the accredited Zoo community to support good animal welfare practices.

- Kea Conservation Trust**, New Zealand
- Madagascar Fauna and Flora Group**, Madagascar
- Proyecto Titi**, Colombia
- The Golden Lion Tamarin Association**, Brazil
- Wildcats Conservation Alliance**, Asia and Europe
- Save the Tasmanian Devil Program**, Australia
- Fauna and Flora International**, Vietnam
- Red Panda Network**, Nepal
- Jane Goodall Institute**, New Zealand
- West Coast Penguin Trust**, New Zealand
- Free the Bears**, Cambodia, Laos, Vietnam
- TRAFFIC**, South East Asia
- Cheetah Outreach**, South Africa
- Wild Welfare**, worldwide



■ SAVE ANIMALS IN THE WILD



Our work conserving West Coast penguins wouldn't be possible without the collaboration and backing we receive from our partners and sponsors including Wellington Zoo. The financial support from Wellington Zoo is hugely important for our Tawaki Fiordland Crested Penguin projects, and the wonderful support and encouragement we are given by the Zoo team plus the expertise and care from The Nest Te Kōhanga in looking after injured penguins are invaluable.

Inger Perkins, Manager,
West Coast Penguin Trust



MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Number of Field Conservation Projects supported for threatened (NZ); endangered or critically endangered (global) species	13	≥ 5	✓	9
% of OPEX directly contributed to field conservation*	6.6%	4%	✓	5.84

*This measure uses the Zoo and Aquarium Association Australasia (ZAA) toolkit to measure direct contribution to field conservation.

Wellington Zoo Conservation Fund

We raise funds for the Wellington Zoo Conservation Fund through a portion of income from the Zoo's Close Encounters, Zoo Crew memberships, the Open Weekend entry fee, and donations.

The fund helps to finance projects managed by our conservation partners. It also provides the opportunity for our staff to contribute to these conservation projects in New Zealand and overseas, through fieldwork and sharing their expertise.

Wellington Zoo collaboration with Wellington Chocolate Factory, supporting our conservation partners. Illustrations by Lyndsey Green.



Staff conservation champions

Our people use their expertise on both local and global projects to help our conservation partners. We lend our skills where most needed and learn about the work of the partners in their range states.

MAURITZ BASSON | CHEETAH OUTREACH, SOUTH AFRICA

Mauritz, General Manager Animal Care and Science, worked near the border between South Africa and Botswana to obtain a better understanding of the Cheetah population in the area. He talked to local farmers about their attitudes towards Cheetahs and conservation.

ASH HOWELL | FAUNA AND FLORA INTERNATIONAL, VIETNAM

Ash, Marketing and Communications Advisor, helped to create a social media strategy for Fauna and Flora International (FFI). The aim of this strategy was to raise awareness of Vietnam's unique biodiversity.

APRIL TURNBULL | GIRAFFE CONSERVATION FUND, NAMIBIA

April, Herbivore and Bird Keeper, worked in the field tracking and observing the desert-dwelling Giraffe of Namibia. While GCF is not currently a partner, the recent rapid decline in Giraffe populations worldwide indicates a need to support Giraffe conservation.

MAXINE JENKINS | PROYECTO TITI, COLOMBIA

Maxine, Animal Care Team Leader Carnivores, engaged the local community on the need to keep Cotton Top Tamarins in the wild. She also helped to train staff in animal husbandry to improve the welfare of Cotton Top Tamarins that are unfortunately still kept as pets. The aim of Maxine's

support was to engage staff and the community, and remove the need for a facility funded by Proyecto Titi.

EMILIA MURRAY | SAVE THE TASMANIAN DEVIL PROGRAM, TASMANIA

Emilia, Community Engagement Coordinator, worked as a volunteer to create and test a user guide for the newly created app "Roadkill Taz".

ZOO TEAM | WELLINGTON GREEN GECKO, MATIU SOMES ISLAND

On behalf of the Department of Conservations (DOC), 28 staff from across the Zoo monitored translocated Wellington Green Gecko and Ngahere Gecko populations on Matiu Somes Island. Led by Reptile and Invertebrate Keeper Chye-Mei Huang, the team located two Wellington Green Gecko - the first confirmed sightings on Matiu Somes Island since 2013. Gecko monitoring takes place monthly between November and April each year.

ZOO TEAM | NGAHERE GECKO, MANA ISLAND

Our team in The Nest Te Kōhanga, collaborated with Eco Gecko on two projects to salvage several populations of Ngahere Gecko and restore them to the wild. Together we restored the last of these batches to Mana Island.

JEFF LEWIS | MAUD ISLAND FROGS, MARLBOROUGH SOUNDS

Jeff, Herbivore and Bird Keeper, worked closely with DOC, Victoria University, and Otago University on a study to mark and recapture Maud Island Frogs on Maud Island. The study aimed to estimate population numbers, and establish the breeding success, recruitment, and ages of the Frogs. In five nights, 237 Frogs were caught on this predator-free island in the Marlborough Sounds.

■ SAVE ANIMALS IN THE WILD

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Number of vulnerable, endangered, or critically endangered species (IUCN Red List and DOC National list) in the Zoo's collection	27	≥ 27	✓	26
% of native patients successfully restored to the wild after treatment in The Nest Te Kōhanga	76%	≥55%	✓	47%

We have successfully treated several endangered seabirds this year including a White Capped Albatross in March 2018, and a Black Browed Mollymawk in April 2018. They were both storm-blown, and were successfully rehabilitated and restored to the wild in Cook Strait. We also treated two Tawaki Fiordland Crested Penguins in conjunction with our conservation partner the West Coast Penguin Trust.

A young Red Crowned Kākāriki was brought in after being caught by a cat and found in a family's laundry. The bird was successfully treated and restored into the wild.

A Little Spotted Kiwi from Zealandia, was found weak, dehydrated, in poor body condition, and with an injured eye. The bird was successfully treated and restored to Zealandia.

We continue to work with Zealandia on the rehabilitation and restoration of Kākā in the region. All Kākā ready for restoration are banded after coming through The Nest Te Kōhanga. When birds are sighted in the community or recaptured for research purposes, we will be able to gather information on these rehabilitated and restored birds.

Veterinary Nurse, Deneka De Sousa, spent a week working at Willowbank Wildlife Reserve in Christchurch. Deneka learned about Kiwi chick incubation and hatching, with the Operation Nest Egg (ONE) team.



Saving native species at The Nest Te Kōhanga

The Nest Te Kōhanga team sees many native wildlife patients in addition to treating Zoo animals. This year, we saw 492 injured native animals. 76% of patients, after initial triage and subsequent medical treatment, were able to be returned to the wild. Of our wildlife patients, there were many threatened species including:

- North Island Kākā
- Kāruhiruhi Pied Shag
- Kārearea New Zealand Falcon
- Hoiho Yellow Eyed Penguin
- Ruru Morepork
- Tarāpunga Red Billed Gull
- Tarāpuka Black Billed Gull
- Tara Teoteo White Tern
- Tawaki Fiordland Crested Penguin
- Hihi Stitchbird
- Ngahere Gecko
- Salvin's Mollymawk Albatross
- Toutouwai North Island Robin
- Takahē

BUILD COMMUNITY ACTION FOR WILDLIFE

Working with the community

Zoo staff delivered an Injured Native Wildlife workshop to wildlife carers, volunteers, and new DOC and SPCA staff. This workshop showcased how Wellington Zoo, DOC and SPCA work together to care for wildlife.

Habitat Restoration: Manchester Street

As part of Wellington City Council's Parks Week, we highlighted our work on our Manchester Street restoration site. Staff gave a guided tour of the site for community members, talked about our restoration efforts and identified native and invasive plant species. In March, May, and June, a total of 44 staff contributed more than 60 hours clearing the site and planting seedlings.

Forest Stewardship Council

One of the greatest threats to animals in the wild is loss of habitat through deforestation. The Forest Stewardship Council (FSC) is a global non-profit organisation that sets standards for sustainably managed forests, both environmentally and socially. FSC certified products are guaranteed to come from a responsibly managed forest and supply chain.

In July 2017, Business Development Manager for FSC, Cyrielle Durand, was invited to the Zoo to speak with staff about FSC accreditation. In January 2018 Wellington Zoo hosted four students from Worcester Polytechnic Institute (WPI) Massachusetts who were assessing FSC awareness in the community. The study concluded that:

- 54% of people surveyed at Wellington Zoo recognised the FSC logo
- 40% of people surveyed in the Wellington CBD recognised the FSC logo
- And of the CBD group, 13% said they learned about it at Wellington Zoo.

■ SAVE ANIMALS IN THE WILD

The Zoo will use this research to design and build a community campaign that raises awareness of FSC accreditation. We already talk about FSC around the Zoo and in our Animal Talks and Close Encounters.

In March 2018, four staff attended the FSC Business Forum in Auckland. Wellington Zoo Chief Executive, Karen Fifield, was a keynote speaker, and shared the importance of FSC for our Zoo. It was a valuable opportunity to build our FSC network across a broad range of organisations and to understand the global trends for certified forestry products.

As a result of this forum, we hosted staff from Bunnings and FSC International to talk about the Zoo's FSC work. We are now a Retail Supporter of FSC New Zealand.



...the level of awareness of the FSC logo and what it stands for was 40% in Wellington city - but 54% in the Zoo! And when asked where they had learned about it, many of the participants in Wellington replied: they had learned about it in the Zoo.

Camille Carstensen, FSC blog



LEAD SCIENCE AND RESEARCH PROJECTS

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Participate in animal-based scientific projects and paper publication	6	≥ 5	✓	5

University projects

Wellington Zoo works with New Zealand and overseas universities on research projects that contribute to global understanding of wildlife welfare.

FOREST STEWARDSHIP COUNCIL (FSC): WORCESTER POLYTECHNIC INSTITUTE (WPI)

We hosted four students from WPI, USA. The students completed a research project on brand awareness and availability of FSC products in New Zealand supermarkets.

MAJOR HISTOCOMPATIBILITY COMPLEX (MHC) DETECTION IN CHEETAHS: MASSEY UNIVERSITY

This preliminary investigation, conducted by Associate Professor in Small Animal Medicine and Nutrition Nick Cave and a Masters student, examined whether MHC contributes to how Cheetahs choose their mates.

FELINE GASTROINTESTINAL FLORA: MASSEY UNIVERSITY

This research carried out by Nick Cave, is an important study because there are signs of digestive-related problems in the Cheetahs we care for.

ANAESTHESIA EFFECTS ON ZOO ANIMALS: MASSEY UNIVERSITY

Nigel Dougherty is one of our current Masterate residents. Nigel's research topic is "What



disturbances of clinical significance to physiological homeostasis are occurring during anaesthesia across a range of Zoo animals". As part of his residency, Nigel has used Zoo animal anaesthesia data for this project and his Masters' publication.

LEAD TOXICITY IN KĀKĀ: MASSEY UNIVERSITY

Aditi Sriram is a previous Masterate programme resident. As part of this programme, in 2017, Aditi completed her Masters' thesis researching "Lead Toxicity in Kākā (Nestor meridionalis)". Samples from wild Kākā that were treated, stored or processed at The Nest Te Kōhanga were included in this study.

LEAD EXPOSURE IN RURAL AND URBAN TŪI: MASSEY UNIVERSITY

An undergraduate summer student is investigating lead exposure in Tūi. Once complete, this project is intended for scientific publication.

DISTRIBUTION OF HONEY BEE PATHOGENS IN NEW ZEALAND: VICTORIA UNIVERSITY OF WELLINGTON

The Nest Te Kōhanga and the Animal Care team are contributing samples from our beehive to a study investigating the distribution of Lotmaria and Crithidia in New Zealand.

SCIENTIFIC JOURNAL PUBLICATIONS: WELLINGTON ZOO

Senior Veterinarian Baukje Lenting co-authored the article "Metabolic Bone Disease in North Island Kākā, (Nestor meridionalis septentrionalis), in Wellington". The article was published in the

scientific bulletin *Kōkako*. Baukje also co-authored the scientific article "Cases of Mortality in Little Penguins (Eudyptula minor) in New Zealand Associated with Avian Malaria", which was published in the *New Zealand Veterinary Journal*.

VISITOR EFFECT ON KORORĀ LITTLE BLUE PENGUINS: MELBOURNE UNIVERSITY

PhD student Samantha Chiew conducted research investigating the effects of visitor presence on the Zoo's Kororā Little Blue Penguins. Sam examined the Penguins' behaviour and their stress physiology during visitor presence compared with visitor absence. Sam's study follows similar research by two Australian Zoos that examined how human presence affected wild Penguin populations and Zoo Penguin populations. There is little research on this topic and Sam's research will provide insight on visitor-animal interactions to improve animal welfare.

INFLUENCE OF ANIMAL WELFARE ACCREDITATION PROGRAMMES: MASSEY UNIVERSITY

General Manager Business and Partnerships, Daniel Warsaw, researched the influence of animal welfare accreditation programmes on the perceptions of zoo visitors, regarding the welfare of animals in Zoos. As part of Daniel's MBA, this research will inform future work we do with ZAA to promote the region's accreditation programme.



Connect People with Animals

DESIGN CREATIVE AND EXCITING MESSAGE DRIVEN EXPERIENCES

MAXIMISE CONNECTION WITH ANIMALS

Building our future Zoo

CHIMPANZEE PARK UPDATE

Our Chimpanzee habitat will be upgraded in 2018 thanks to a project supported with funding from Pub Charity Limited and Wellington City Council. The park upgrade is designed to create increased complexity and environmental stimulation for the Chimpanzees. We will also demolish the historic Chimpanzee day room to make way for an additional viewing window into the park.

The Chimpanzee habitat work fits with our holistic approach of working with partners to help save Chimpanzees in the wild. Constantly improving the welfare of our Chimpanzees, and creating innovative visitor experiences supporting community conservation actions.

We want the Zoo to be accessible to our whole community. Holding events such as Neighbours' Night, Winter Wednesdays, and our Open Weekend - with free or discounted entry - means we can reach those who may not have the opportunity to visit their Zoo.

NEIGHBOURS' NIGHT

In January 2018, our 13th annual event held with WCC Social Housing, welcomed 1,827 community members to our wild party. At this event we open our doors for free to our immediate neighbours so they can enjoy the Zoo and meet the animals and people of Wellington Zoo.

WINTER WEDNESDAYS

We offered discounted entry throughout August as a way of boosting visitor numbers during a time of traditionally lower attendance.

CELEBRATING CONSERVATION WEEK

We focused on sharing with visitors the ways they can make a difference by supporting animals that live in their own backyards. Activities included making a Gecko-friendly garden, getting up close to Wētā and Tuatara, and being Vet for a Day. The event, held over Labour Weekend, was linked to DOC's theme of "Love my Backyard".



WORLD ENVIRONMENT DAY

Visitors celebrated World Environment Day with activities designed to highlight reducing plastic use. Money was raised for Wellington Zoo's Conservation Fund through this event and 54 visitors pledged to reduce their plastic use.



I think one of the most wonderful aspects of the evening was the multitude of cultures being together in an exploration of other worlds within their Newtown!! THANK YOU for this free event and please extend a big thank you to staff and all those volunteers who made everything so easy!!

Neighbours' Night visitor



New animal arrivals and breeding programmes

The Zoo welcomed a range of new animals this year. For each new animal that arrives here or moves to another Zoo, we contribute 5% of the transport cost to TRAFFIC South East Asia to help combat illegal wildlife trade.

We bring in animals from other Zoos as part of our collaboration with Zoos worldwide. We participate in regional and international breeding programmes to ensure a healthy and genetically diverse population of animals in human care.

- Tasmanian Devils from Australia, as part of the international ambassador programme
- Burrowing Cockroaches from Australia
- Australian Rainforest Mantis from Australia
- Rhinoceros Beetles from Australia
- African Porcupines from USA
- Kororā Little Blue Penguin from Natureland Zoo Nelson
- North Island Kākā from Auckland Zoo



Wellington Zoo is part of various international breeding programmes, which play an important role in the work Zoos do to help save animals in the wild. Some species, like the Golden Lion Tamarin, would not exist today without Zoos.

Simon Eyre, Animal Science Manager



Sumatran Tigers

Our female Tiger, Senja, is being introduced to our male Tiger, Bashii, for breeding. This is a complex and ongoing process which has to be managed carefully to ensure it is a positive experience for the animals. So far, both cats are interacting positively with each other. Any success from this international breeding programme will help the survival of critically endangered Sumatran Tigers, with only 400 remaining in the wild.

Goliath Bird Eating Tarantulas

The Zoo started the first breeding programme ever undertaken in Australasia for Goliath Bird Eating Tarantulas. Only 88 of this species live in Zoos around the world and nine of these reside at Wellington Zoo. Six are ready for mating, and the first mating has been successful and could result in 200-500 spiderlings.

Capybara

We introduced Pepe, a male from Auckland Zoo, to the female Capybaras. Our females are unrelated to other Capybaras in Australasia so the success of this breeding will be important to the species population.



Farewells

A number of notable Zoo animals have died this year:

- Cheetah Charlie was euthanised for medical reasons.
- Tasmanian Devils, Meluin and Mercy, were euthanised for medical reasons.
- Male Pygmy Marmoset Cuzco was euthanised on welfare grounds due to blindness.
- Dingoes Kora and Burnum, were euthanised. Kora, was euthanised for medical reasons, and Burnum was euthanised on welfare grounds.
- Two female Cotton Top Tamarin died as a result of different medical factors; a five month-old Cotton Top Tamarin was euthanised on medical grounds.
- Otter, Bay, died as a result of congenital heart failure.

Notable newborns

Our conservation partner Red Panda Network in Nepal named our recently born endangered Red Panda cub Ngima. The name Ngima is from the Buddhist calendar meaning sun, as he was born on a Sunday.

Six Nyala were born, three male and three female.

A Scheltopusik (legless lizard) was born, and will likely go to live in another Zoo.

Contact animals

Wellington Zoo provides contact animals so that people can experience animals up close, to encourage a fascination for wildlife and nature. We gave visitors hands-on interaction with Tortoises, Kune kune Pigs, Blue-tongued Skinks, Tuatara, Forest Geckos, Cockatoo, Dingoes, Wētā, Millipedes, and Scheltopusiks.

Animal contact time will not be measured in the future as we assess the species we hold for contact suitability. We have removed this measure for the future due to these changes.

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Contact animals meeting visitors in the Zoo*	669 hours, 49 minutes	1,100 hours	✗	1,251
People participating in Animal Close Encounters	4,411	4,000	✓	4,149

*This measure has been impacted by the number of animals available and will be phased out as a measure in 18-19.

Close encounters

Wellington Zoo gives visitors the opportunity to get up close and personal with Lions, Meerkats, Lemurs, Red Pandas, Giraffe, and Cheetahs. We provide this opportunity so that visitors can make a connection with an animal and learn about protecting them. Zoo staff members show visitors how we care for animals, discuss the specific species and how we can help to save them in the wild. Making personal connections in this way increases people's desire to learn more about the animals, and implement actions to help save animals in the wild. 10% of the proceeds from all Close Encounters go directly to Wellington Zoo's Conservation Fund to range state conservation programmes.



We had a wonderful experience doing the Meerkat Encounter at Wellington Zoo. All the staff were so friendly and the Keeper, Kayla, was great at describing what the Meerkats were doing and why. She was professional, not at all patronising and really caring.

Close Encounter participants



ENSURE A HOLISTIC APPROACH TO THE NEW ZOO EXPERIENCE

Learning

Our Learning Experience Team provides unique experiences in both formal and informal learning. Our sessions include topics on environmental science, conservation, zoology, animal physiology, and animal nutrition. Our Visitor Rangers and Keepers deliver informal learning every day at Wellington Zoo during animal talks, Close Encounters, contact animals or by engaging with visitors and answering questions.

By providing the opportunity to get up close to our amazing animals and learn about the role of a progressive zoo, we help students and visitors discover what they can do to care for the natural world.

MEASURE	2017/18 ACTUAL	2017/18 TARGET	2016/17 ACTUAL
Number of students participating in LEOTC sessions	10,414	10,500	10,754

*Our number of learners was slightly below target, analysis has shown that while we are seeing a similar number of classes, class sizes are on average five pupils smaller.

Learning experiences at Wellington Zoo

Our Learning Experience Outside the Classroom (LEOTC) contract with the Ministry of Education has been renewed for a further three years. We are a provider of Science, Technology, and Maths based experiences.



Charles and Brigitte made us very welcome. The students commented on the energy and enthusiasm shown by both Zoo tutors. It was by far our BEST visit ever (even saw the Red Panda close up). Thank you for an excellent time. I LOVE Wellington Zoo.

Teacher of LEOTC school



Zoo Sleepovers

Our Night Rangers are talented storytellers who bring the dusk and dawn alive for our visitors. They run engaging activities promoting conservation and sustainability with fun and adventure. This year 3,243 people experienced the Zoo after dark and at sunrise.

School holiday programme

Our holiday programmes offer exciting animal and conservation activities for 40 children a day, eight weeks a year. This year we had 1,323 children participate with the most in-demand sessions being Zoo Keeper Apprentice, Conservation Detectives, and Animal Ambulance.



I felt that my son not only had fun but also learnt about conservation and caring for animals. It was a great experience for him overall.

Parent, Zoo school holiday programme



Notable learning experience visits

Girl Guides NZ took part in developing a range of tailor-made activities for the Eco-World sleepover programme. Pippins, Brownies, Guides, and Rangers can earn the Eco-World badge for participating in a Zoo Sleepover and associated activities.

Wellington Zoo hosted the Wellington region Girl Guides annual Big Day Out in May, with a day-long programme of activities for 378 Pippins, Brownies, Guides, Rangers, and their whānau.



■ CONNECT PEOPLE WITH ANIMALS

RANGATAHI ROOTS AND SHOOTS PROGRAMME

In June 2017, Wellington Zoo launched the Rangatahi Programme—our JGI Roots and Shoots pilot, during Dr Jane Goodall DBE's visit to the Zoo. Over 200 people attended the launch.

Rangatahi, a Roots and Shoots programme, is designed for 12-18 year olds who are passionate about animals, people, and the environment. We want to engage young people using this programme, based on Dr Jane Goodall's four step programme model: 1. Get engaged, 2. Community mapping, 3. Taking action, 4. Celebrate.

Our Rangatahi team mapped their local environment and decided to do a clean-up of Seatoun Beach, focusing on plastic. The Rangatahi programme received funding support from the New Zealand National Committee for UNESCO.



I am a 100% animal lover and this is an amazing (and rare) opportunity for me. I am passionate about Animals, People and the Environment so the A.P.E philosophy works for me! I want to make a difference!"

Raya, Roots and Shoots member



KIWI GUARDIANS

Kiwi Guardians is a programme designed to help children and their families explore New Zealand's outdoors and be rewarded for doing so. Launched in March 2016 by Toyota and the Department of Conservation (DOC), there are more than 12,000 kids who are now Kiwi Guardians. Wellington Zoo rated as the most popular site among the Wellington region's Kiwi Guardians attractions.



THE WAREHOUSE ZOOFARI

The Warehouse Zoofari programme provides funding for low decile schools to bring their students to the Zoo. This year 13 participating schools enjoyed Zoo-based conservation learning.

This year, The Warehouse and Wellington Zoo worked together with Auckland Zoo, Hamilton Zoo, Orana Wildlife Park, and the Jane Goodall Institute New Zealand's Roots and Shoots Programme, on a national effort to encourage people to donate to The Warehouse Zoofari programme. Total national donations increased to a huge \$305,680 and the conversion rate in-store (how many people donated in-store during the campaign) went from 6.5% to 9.3%. A nationwide programme means next year we can attract schools from a wider catchment area.

WELLINGTON ZOO BUSH BUILDERS

Bush Builders is an environmental literacy programme designed to help urban students discover the wonder of the world around them; in their schools and homes. The programme is designed to empower them to take action for the environment.

Students took part in projects such as raising awareness of native wildlife in schools, replanting native plants, and developing a lizard garden that connected to bush outside the school. A range of schools have become Bush Builder schools, from Wa Ora Montessori right up to SWIS where the whole school participated.

KORAUNUI BIO BLITZ AT KORAUNUI SCHOOL, STOKES VALLEY

The aim of Koraunui Bio Blitz was to encourage kids to discover what kind of animals live in the local bush and to explore what our native animals need to survive. Over 60 scientists from organisations including Wellington Zoo, Zealandia, Te Papa, and Forest and Bird, along with 400 local school children participated in this event.

WAINUIOMATA SCHOOL DONATION

After visiting the Zoo for a learning session in April, Wainuiomata Primary School's Special Enviro Group decided to take action to help support the Zoo to save animals in the wild. The group of sixteen students organised a bake sale at school, which sold out in twenty minutes and raised \$480 to donate to the Wellington Zoo Conservation Fund. The students asked for the money to be used to help all of the conservation programmes Wellington Zoo supports locally and globally.





People love and support the Zoo

MORE PEOPLE SUPPORT THE ZOO AND DO MORE

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Increase total visits	249,701	242,000	✓	230,632

This year we welcomed nearly 250,000 visitors to the Zoo, an increase on last year's visitation of 8% and 3.2% more than our target. This was the Zoo's second highest annual visitation ever and the highest without a new major animal habitat opening. We continue to ensure our visitor experience is world class, and visitors acknowledge this, continually rating our overall experience as 9.2/10.

Special events and record attendances

ZOO TWILIGHTS

Held every Friday in March, Zoo Twilights allow visitors the unique opportunity to visit the Zoo after normal opening hours. We had a total of 1,151 visitors, an increase of 154%. This was undoubtedly helped by an extra night this year (last year we had four nights, this year five) and the final night being Good Friday.

The event was moved from Wednesdays in February to Fridays in March this year, to market it as a special family night outing.

VALENTINE'S NIGHT

Our annual Valentine's Night event is our adults-only event of the year. For this 18+ event, we have live music, food, a bar, special talks, and Close Encounters. This year we were even involved in staging a successful marriage proposal! This year saw our biggest attendance ever, with a huge 75% increase on last year.

OPEN WEEKEND

Our fourth year holding an Open Weekend together with Zealandia; this hugely popular event continues to grow. Open Weekend entry is just a \$2 donation and this year we saw an increase in visitors of 43% on last year, with a total of 16,539 visitors. This event raised \$31,491.70 for the Wellington Zoo Conservation Fund.

ZOO CREW

Wellington Zoo enjoys the continued support of our Zoo Crew family. Zoo Crew memberships help us take the best possible care of our animals, and we contribute 10% of the membership fee towards our conservation projects. We saw a 7% increase in our membership numbers this year and we welcomed 43,980 Zoo Crew member visits.

We've heard many of the talks multiple times, so we're quite familiar with them. Which is actually really good, because we're more knowledgeable about the topics which gives us the opportunity to be more engaged and ask questions.

Zoo Crew Member

WELLINGTON ZOO VISITOR SURVEY

Each week we survey a selection of our visitors about their experience at the Zoo. We use this research to track trends in improvements to be made and one thing that kept appearing in the visitor feedback was the need for more drinking fountains in the Zoo. So we installed a new one by the Grazing Post, and are looking at other possible locations.

Our highest marks are often achieved by our Zoo staff and this year was no exception. This year we surveyed 635 visitors and we scored:

- 9.2 out of 10 for overall experience
- 9.3 out of 10 for overall impression of our staff

VOLUNTEER SUPPORT

Wellington Zoo is extremely grateful for the wonderful contribution of our volunteers. We have around 82 volunteers across the Zoo, although this number fluctuates throughout the year. We have 21 volunteers helping in The Nest Te Kōhanga, 42 working with the Animal Care and Science team and 19 with the Learning Experience team.

Our volunteers connect people with animals, role-model conservation and sustainability action, and build love and support for the animals and the Zoo. They play an important role in supporting all of us to provide the highest standards of animal care and welfare, helping staff with day-to-day activities, animal health and rehabilitation and visitor engagement.



Volunteering in The Nest Te Kōhanga gives the nurses and vets more time to care for the animals. I feel it frees up time for them to research and I enjoy working as being part of a team in the Nest is important to me.

Wellington Zoo volunteer



VOLUNTEER ENGAGEMENT SURVEY

The results of our annual Volunteer Engagement Survey shows that just over 75% of our volunteers are satisfied with our Volunteer Programme.

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Volunteer Engagement Survey	1	1	✓	1

POSITION THE NEW ZOO IN THE COMMUNITY

Media coverage

We tell a lot of Wellington Zoo stories through the media and these stories allow us to position Wellington Zoo as a progressive Zoo. Thanks to our high profile, and complex work, we receive a lot of interest from the local media.

Here are some of our media coverage highlights:

- Stories about injured native wildlife being treated at The Nest Te Kōhanga, such as Tawaki, baby birds, Kororā Little Blue Penguins, Ruru, and many more.
- Baby animals give us an opportunity to talk about our conservation breeding programmes. Our Red Panda cub, Ngima, and our Tarantula breeding programme were of particular interest, appearing in various news outlets.
- We were also excited to see TVNZ One News run a story on our sustainability work. This included Chief Executive Karen Fifield's WAZA appointment to convene the international writing team to develop a sustainability framework for Zoos and Aquariums around the world.

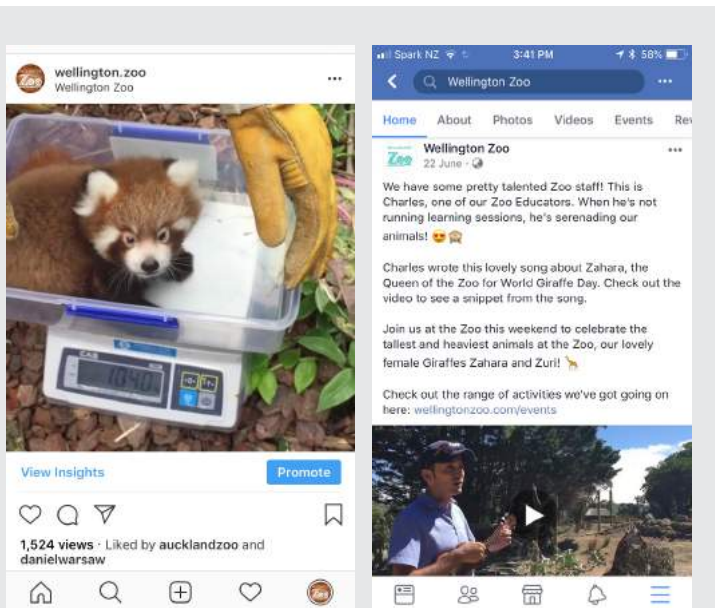


PEOPLE LOVE AND SUPPORT THE ZOO

- News agency Thomson Reuters published an article written by our Chief Executive on why Zoos are social enterprises.
- Our conservation work was recognised with coverage of our staff fieldwork with conservation partners and habitat restoration next to the Zoo on Manchester Street.
- Djembe the Lion's root canal received media interest across all the major news outlets.
- One of the biggest stories was the Squirrel Monkey break-in. We were heartened by the huge support from the community and their concern for the monkeys' wellbeing.
- TV One covered a great story on Valentine's Night on the late news and we had a live cross by TV3's The Project for our Zoo Twilights.
- There were a number of stories on how we kept our animals cool in Wellington's unusually warm summer, including a front page picture of the Zoo's Sun Bears on *The Dominion Post* in a story about keeping cool in summer.
- Monopoly's Wellington edition was launched by Mayor Justin Lester, and Wellington Zoo was included as one of the "green" properties.

Social Media

Wellington Zoo has more than 43,700 page likes on Facebook, more than 8,400 Twitter followers, and more than 4,700 Instagram followers.



Our total post reach on Facebook was 2,356,479 people with a total of 179,968 engagements on our Facebook posts. We are also increasing our presence on LinkedIn and have just shy of 500 followers so far.



The Zoo was awesome!! My lil boy loves animals. Really enjoyed the conservation efforts and the rainwater reuse! Affordably priced, great set up.

Wellington Zoo visitor review on Facebook



HIGHLIGHTS

We have had a lot of engagement and interaction on Facebook. Here are some of our highlights:

- Ngima the Red Panda cub proved to be a social media star this year with Facebook posts about him becoming the most popular posts of the month. We used Facebook Live for the first time for a health check on Ngima. People tuned in from all over New Zealand and internationally.
- The Facebook post with the highest reach was about the Squirrel Monkey break in; 83,784 people, with 4,957 reactions, comments, and shares. People were very concerned about the welfare of our Squirrel Monkeys.
- Our Otters were also popular, with a reach of 44,267, and engagement of 1,974. We posted a video showing the Otters enjoying some enrichment. Another video of an Otter playing with some water and creating a sprinkler was enthusiastically picked up by media around the world.



NEW ADVERTISING

With the 10-year capital plan complete, we developed a new creative to mirror the website look and feel. This bold and noticeable creative has large animal photos, bold colours, and minimal text. We have used this creative consistently across signage and advertising to enhance the Wellington Zoo brand.

WEBSITE

We have developed projects focused on improving the visitor experience, such as a homepage carousel and a learning page. The carousel highlights current news and promotions, and the learning page makes it easier to find relevant learning resources.

DRIVE FINANCIAL SUCCESS

We need significant investment to maintain a progressive Zoo. We need to ensure the needs of our visitors and community are met and provide the highest level of animal care. As a social enterprise, we apply robust business principles to help us achieve our social and environmental mission. And since becoming a charitable trust in 2003, we have continued to increase our share of our operational costs; this year up to 58.4%.

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Percentage of operating costs generated by the Trust*	58.4%	54%	✓	57%
Ratio of Trust generated income as percentage of WCC grant	129.25%	120%	✓	131%
Average income per visitor from Trust generated revenue**	\$16.77	\$16.26	✓	\$16.86
Average WCC subsidy per visitor	\$12.98	\$13.57	✓	\$12.86
Full cost per visitor including WCC costs^	\$20.71	\$21.21	✓	\$23.20

*This measure represents the Trust's contribution towards the costs of the running of the Zoo.

** This measure is calculated from the total revenue generated by the Trust divided by the number of visitors.

^ This measure is calculated by taking the total operating cost of the Zoo to Wellington City Council divided by the number of visitors.

Retail performance

Retail sales revenue again surpassed \$400,000 an increase of 3% over the previous year. We believe this increase is related to the introduction of new suppliers, designs, and products with a sustainability focus. This is better aligned with the Zoo experience and appeals to our visitors. This investment in sustainability in retail was rewarded when we were runner-up in the Innovation category of 2017 Retail NZ Top Shop Awards.



Our retail supplier relationships are a key focus for the Zoo shop. These are opportunities for us to work with businesses who are already working with sustainable practises or who are interested and inspired to shift to socially and environmentally friendly products. We encourage this collaborative approach and the difference we can all make to saving animals in the wild.

Glenn Reddiex, Sales & Service Manager, Wellington Zoo



SUSTAINABILITY IN THE WELLINGTON ZOO SHOP

We have improved our stock reporting and ordering process by identifying each product's sustainable, and in some cases non-sustainable, features. This helps us decide to discontinue non-sustainably produced items, source good alternatives, and contribute to the increase in recycled and eco-sourced stock.

We partnered with Zoos Victoria to successfully lobby for a reduction in single-use plastics from one of our key global suppliers. Reducing single-use plastics in our operations by 2023 is a key strategic outcome for World Association of Zoos and Aquariums (WAZA) members. WAZA signed a Memorandum of Understanding with United Nations Environment Programme (UNEP), an agency of the United Nations, to achieve this goal.

Socially and environmentally responsible retail products now make up almost half of all our stock, a percentage we expect to increase.

We have worked with Wellington City New World to promote the use of reusable shopping bags over single-use plastic bags. New World Wellington City have sold 865 Wellington Zoo organic cotton reusable bags to their customers over the past year.



Parties at the Zoo

Our Venues team has been actively promoting the Zoo as a desirable location for functions. And this year many companies chose to hold their Christmas parties at the Zoo. It has been a successful year, with Venue sales revenue significantly higher than last year.

The Venues team also participated in the 8th Show Me Wellington venues trade fair in February. Over 70 exhibitors were there on the day and over 600 people attended the expo.

Grants

Wellington Zoo received a major donation of \$500,000 for redevelopment work on the Chimpanzee Park, thanks to Pub Charity Limited. This will contribute to both animal welfare improvements in the Park, and improvements to the visitor experience. Some of the funds have been spent this year, with the balance being spent in the 2018/2019 financial year.

We received a major gift of \$303,500 from Wellington Community Trust towards veterinary equipment for The Nest Te Kōhanga. This funding

will allow the Zoo to replace critical equipment. The funding also enables our veterinary team to provide the best possible care to the animals that live at Wellington Zoo and native wildlife that receives veterinary treatment at The Nest Te Kōhanga. The expenditure of these funds will take place in the 2018/2019 Financial Year.

We received funding of \$16,600 from the Koala Trust, \$8,500 from the Brian Whiteacre Trust, and \$11,868 from Four Winds Foundation. All went towards the operational expenses of The Nest Te Kōhanga for the treatment of injured or sick native wildlife brought in from the community.

The Zoo received a \$10,000 donation from the Thomas George Macarthy Trust to support our learning experience programmes. We were delighted to be informed that we will also receive a similar donation next year.

We also received \$5,000 in funding from the New Zealand National Commission for UNESCO for the Rangatahi Roots and Shoot programme. This funding provided resources to train our staff specifically for youth development programming, facilitated outreach, and the development of the programme. Some of the funds have been spent this year, with the balance being spent in the 2018/2019 financial year.



Support from our Partners

TRADE ME

Trade Me has been a key partner of the Zoo since 2012, with their sponsorship recognised in The Twilight Te Ao Māhina habitat. This year Trade Me renewed its partnership with the Zoo for another year. Trade Me staff are incredibly engaged with the Wellington Zoo mission and volunteered during Neighbours' Night and Open Weekend.

TIP TOP

This year Tip Top joined us at the Newtown Festival to help the community connect with Wellington Zoo. Tip Top offered \$2 ice cream scoops, with all the proceeds going to Wellington Zoo. Tip Top also donated 1,020 ice blocks for Neighbours' Night.

FRUCOR

Frucor has been working with us to reduce single-use plastics throughout the Zoo. They have helped change the beverages on offer to primarily glass and aluminium cans, and continue to focus on providing our visitors with low-sugar and sugar-free drinks. They also donated juices to Neighbours Night, Zoofari, and the ZAA Conference this year.



Trade Me is very proud to support The Twilight Te Ao Māhina at Wellington Zoo. Our staff love visiting the Zoo and volunteering at the Zoo's Neighbours Night and Open Weekend. Just like Trade Me, we reckon Wellington Zoo makes life better for Kiwis (and Kiwi)!

*Catherine Smith,
Charities Coordinator, Trade Me*



2018 has gotten off to a great start for the partnership between Wellington Zoo and Frucor Suntory. We have worked together to achieve those objectives most important to the Zoo by working to remove single use plastic packaging from the range. This action is one of the examples of the great partnership in place between our two businesses.

*Emily Sullivan, Key Account Manager,
Frucor Suntory*



Partners and Supporters

Brian Whiteacre Trust

Estate of Catherine Dorothy Maclachlan

Clemenger BBDO

ComplyWith

DOT Loves Data

Four Winds Foundation

Frucor Suntory

The Holdsworth Charitable Trust

Koala Trust proudly managed by Perpetual Guardian

Massey University

Ministry for the Environment - Waste Minimisation Fund

New Zealand Coach Services

New Zealand National Commission for UNESCO

Pacific Radiology

Pub Charity Limited

ThinkTurf

Thomas George Macarthy Trust

Tip Top

Trade Me

Umbrellar

Victoria University of Wellington

The Warehouse

Wellington Community Trust



Charities of Choice

Ronald McDonald House Wellington and Wellington Children's Hospital are our two charities of choice. We have been supplying transferable family Zoo Crew passes for use by both organisations for a number of years.



Lead the Way

Zoo and Aquarium Association Australasia 2018 Conference

In May 2018, Wellington Zoo hosted the 24th Zoo and Aquarium Association Australasia (ZAA) Conference. More than 200 delegates from 13 countries came together for the event, participating in the three-day conference and other workshops including a two-day animal welfare workshop.

The theme of the conference was Collaboration: The Value of Partnerships, underpinning the idea that zoos and aquariums are working together for their top priorities: connecting people and animals, animal welfare, and saving animals in the wild.

Fitting the collaboration theme of the conference, Wellington Zoo now hosts Todd Jenkinson, the new Relationships and Collection Development Manager at ZAA, who's been based at the Zoo since May 2018.



This was the most lively, well organised conference I have ever attended. It was absolutely fabulous... ZAA 2018 is going to be a tough act to follow.

ZAA conference attendee





Animal Welfare Workshop

Wellington Zoo delivered an animal welfare workshop as part of the 2018 ZAA conference in May. The workshop featured both New Zealand and global perspectives, covering topics such as Animal Welfare and the Law, Working with Government, Veterinary Science and Welfare, and The Difference between Animal Care and Animal Welfare. This workshop set the stage for ongoing improvement, while helping ZAA members consider partnerships to better improve the lives of animals we care for.

The Australasian Society of Zoo Keeping (ASZK) Animal Training Course was also held before the conference.

MODEL SUSTAINABLE BEHAVIOURS

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Maintain carboNZero certification	Achieved*	Achieved	✓	Achieved

*Audit conducted, and achieved accreditation in November 2017

carboNZero certification

For the sixth year in a row, Wellington Zoo has achieved carboNZero certification. More savings are expected with the transition of power supplier to Ecotricity this year. Ecotricity is New Zealand's only 100% carboNZero certified electricity provider. We continue our sustainable journey with the addition of an electric vehicle to the fleet, thanks to the support of WCC. This showcases our commitment to environmental sustainability. We are also working closely with WCC to install electric vehicle charging stations outside the Zoo, to make electric vehicle use for our visitors and our community, more accessible.



By switching to Ecotricity, it's been estimated that we will reduce our carbon emissions per year significantly. While our power bill may increase slightly, we are committed to reducing our emissions and it was an obvious choice to move to Ecotricity to help us achieve our continual emissions reduction targets.

Chris Jerram, General Manager Safety, Assets and Sustainability



Sustainably caring for our asset

It is important we build on the success of the 10-year Zoo Capital Programme (which finished in 2016) to best manage the Zoo asset and to be a financially sustainable Zoo. We started developing a long-term asset management plan to better align the Zoo's asset renewal programme with Wellington City Council's long-term plan (LTP). We are responsible for maintaining the Zoo as an asset on the Council's behalf, so the alignment of the asset management plan with council systems is the best way to manage the asset between us.

Two exciting new capital projects were also recently approved in the Wellington City Council's LTP: the Snow Leopard project and the Savannah Survival project. The old Sun Bear habitat will be renovated to house Snow Leopards, creating an exciting new addition to the Asia Precinct by caring for these endangered big cats. Further on in the LTP we will create new habitats for the Zoo's Cheetahs and Lions.



Qualmark Enviro Gold



In 2017, we retained our Qualmark Enviro Gold certification in the Sustainable Tourism category. Qualmark broadened its evaluation criteria to recognise

businesses that are motivated to protect what makes New Zealand unique and special. This revised criteria focuses on environment, people, and health and safety; the framework used by Tourism New Zealand.



Wellington Zoo is committed to protecting our beautiful natural environment, enhancing connections with our local communities, whilst also delivering a quality, safe experience for all visitors.

Grant Ward, National Account Manager, Qualmark



Ministry for the Environment Waste Minimisation Fund

The Zoo commissioned a study on our organic waste stream to assess our existing composter. The study, funded by the Ministry for the Environment's Waste Minimisation Fund, also considered the feasibility of upgrading or changing how our waste is managed within the Zoo. The findings prompted a review of all our waste streams, and identified the need to establish a waste procurement strategy. Our goal is to partner with a waste management contractor to find innovative ways of reducing waste and impact on the environment.

Partnering with The Formary

The clothing and textile industry is one of the highest waste-producing industries in the world, with millions of tons of used textile waste ending up in landfill. The Formary, a Wellington-based company, works with end-of-life textiles from organisations and corporates around the world. They transform this waste such as outdated uniforms, and repurpose them, placing them back into the supply chain.

In 2017, Wellington Zoo replaced our uniforms and approached The Formary to manage the old uniforms in a responsible way. We work with The Formary to sort and redistribute the clothing into the community for a second life.

No plastic straws at Mojo

We have worked with our café partner Mojo to reduce single-use plastic and remove plastic straws from Mojo Zoo and Grazing Post.

Left: Paper straws at Mojo Zoo



EXCELLENCE IN ANIMAL CARE

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Maintain Zoo and Aquarium Association Animal Welfare Accreditation	Achieved*	Achieved	✓	Achieved

*Accreditation takes place every three years and is carried out by the Zoo and Aquarium Association. The last accreditation was achieved in November 2015 and is due for renewal in November 2018. We have full confidence in being re-accredited in November 2018.

New Zealand members of ZAA asked Ministry of Primary Industries (MPI) to change its audit process to include Work Safe and a Zoo expert. This process is part of a cross-governmental approach to auditing New Zealand Zoos and Aquariums. Wellington Zoo trialled the new process in December and successfully passed the audit.

Animal Welfare Committee

With external representatives from the National Animal Welfare Advisory Committee, Massey University, Wellington City Council, as well as Zoo

staff, the Animal Welfare Committee ensures that the Zoo is positioned as a leader, advocate and authority on animal welfare best practice. During the last year the Animal Welfare Committee reviewed a number of papers from WZT staff. These included presentations on Kea observations and their transition to the walk-through habitat, a review of our Lemur Close Encounters, the learnings from a Giraffe management training session attended at Cheyenne Mountain Zoo in USA, and the influence of the Animal Welfare Accreditation of Zoos on the perceptions of the Zoo visitor.

The Committee also reviewed the results of two research projects undertaken at the Zoo by graduates of HAS University, Netherlands: the effect of feeding a high fibre pellet as part of zoo-housed animal diets; and the effect of handling on the behaviour of zoo-housed Tuatara. In addition, a PhD student supervised by The Animal Welfare Science Centre, University of Melbourne, carried out a six week research project at Wellington Zoo observing our Kororā Little Blue Penguins to understand the manner in which visitor-animal interactions affect Zoo animals and visitors.

During the year, the committee further evidenced how positive welfare outcomes are encouraged for the animals in our care by separately visiting the Red Panda, Grand and Otago Skink, and Tasmanian Devil habitats.



Not only does the Committee provide a mechanism to promptly address immediate welfare concerns, the members also work to continuously improve knowledge and systems relating to animal welfare at the Zoo and beyond. Members bring diverse yet complementary expertise and perspectives on animal welfare but all demonstrate a deep commitment to maximising the welfare of all animals at Wellington Zoo and to prioritising animal welfare in the wider Zoo community

Ngaio Beausoleil, Associate Professor, Massey University



- Zulu the Lion's mane hair loss and itchy skin was investigated. Mark Owen, veterinary imaging specialist, and Helen Orbell, dermatology resident with the Animal Dermatology Clinic helped with this procedure. Zulu is being treated for an allergic skin condition.
- Chimpanzees Jessie, Keza, Cara, and Malika received routine contraceptive implants.
- Kiwi Hoff had a broken beak surgically repaired by the team.
- Angus Fechny, veterinarian with a special interest in dentistry, performed root canals on the broken canine teeth of Otter Eko, Sunbear Sean, and Lioness Djembe.
- Smiley the Leopard Tortoise had a CT scan at Pacific Radiology to investigate disease of the upper respiratory tract.
- Mark Owen, a specialist veterinary radiologist from NZRadVet and Massey University, visited us to carry out an abdominal ultrasound on Wolfrik the Dingo. While Mark was visiting he also carried out an ultrasound on Shanti the Serval to reassess an enlargement of her adrenal gland that has been regularly monitored since it was identified in 2016.

Wellington Zoo welcomes two new masterate residents

In 2017, Jessica McCutchan and Nigel Dougherty started their Residency as part of the Masterate Programme in Zoo Animal and Wildlife Health. Supported by the Holdsworth Charitable Trust, this world-leading partnership between Wellington Zoo and Massey University helps to build specialist veterinary capability for New Zealand. Aditi Sriram and Rebecca Webster completed their residency this same year.

In 2018, Kathryn Johnson and Alison Clarke started their Masters Residency, and Emily Kay and Megan Jolly completed theirs. Megan is currently assisting at The Nest Te Kōhanga as a locum, and Emily will return to the Zoo later in the year.

Animal care improvements

TRAINING AND ENRICHMENT COMMITTEES

Wellington Zoo set up training and enrichment committees to standardise practice and documentation across animal care. These improvements will make sure these important areas of animal care continue to progress and evolve.

HUSBANDRY GUIDELINES

We created husbandry guidelines for every species in the Zoo. The guidelines contain every aspect of each individual species; and in some instances the care and welfare of individual animals.

HABITAT UPGRADES

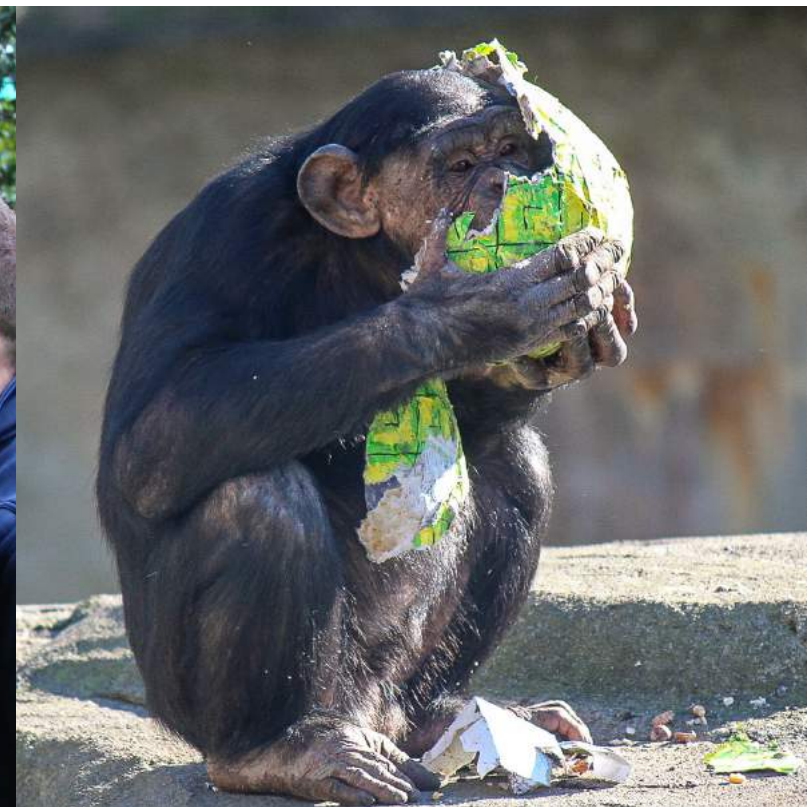
The Zoo refreshed or renovated several habitats:

- We replanted and turfed the Otter habitat to create a more dynamic and sensory environment.
- We designed and built the new beehive display.
- We refurbished the Tiger habitat and dens to accommodate Tiger introductions.
- We changed the Giraffe house to allow for new health training techniques.
- We changed the Giraffe substrate to sand, to support hoof care and management.

The Nest Te Kōhanga

Since 1 July 2017, we performed more than 118 general anaesthetics on Zoo animals for routine health checks or diagnostic work ups. Here are some of the notable diagnostic work ups and medical or surgical procedures performed:

- Zahara the Giraffe had standing sedation, then general anaesthesia for dental examination.
- Zahra the Lioness had a total ear canal ablation to treat a chronic ear infection and a deformed ear canal. Veterinary surgeon Kat Crosse and the anaesthesia team from Massey University performed the procedure, with assistance from the team at The Nest Te Kōhanga.



A POSITIVE CULTURE OF PROFESSIONALISM AND SAFETY WITH SHARED VALUES

WELCOME TO OUR WILD PARTY
He whānau kotahi tātou

WE PUNCH ABOVE OUR WEIGHT
Ehara taku toa i te toa takitahi, ēngari he toa takitini

WE ARE A VOICE TO BE HEARD
Ka rongo te pō, ka rongo te ao

WE HAVE A STRONG GREEN FURRY HEART
Me manawanui

OUR VALUES

MANAAKITANGA



Gold Agouti Awards

We are proud of our team at Wellington Zoo. Our annual Gold Agouti Awards are an opportunity to recognise our people, share their stories, and celebrate their achievements. This formal evening event also recognises the commitment of long serving staff with our Aoraki Award.

Wellington Zoo continues to improve our Health and Safety systems, and this year added a new Health and Safety Advisor to the team. The Zoo also added a vaccination programme for staff, conducted a thorough review of hazards throughout the site, and updated our Health and Safety Policy, linking it to the Zoo's values.

Health and Safety

We want to punch above our weight in Health and Safety by delivering best practice, and striving for continuous improvement at the Zoo.

Our Safety Improvement Team is integral to the ongoing improvements across the Zoo for staff engagement, emergency planning, and new initiatives. Meeting attendance rates are over 90%, demonstrating buy-in from team members, and an indication of how health and safety is recognised as a vital part of the Zoo's operation.

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
Health and Safety targets met*	Achieved	Achieved	✓	Achieved

We continue to run regular emergency drills, such as mock animal escapes, fire evacuations, first aid emergencies, and desktop emergency sessions. We then give feedback to staff after each drill.

The Zoo Trust Board is actively involved in reviewing health and safety procedures—particularly high risk activities in the Zoo. Each Board meeting has a dedicated health and safety report and site visit. These site visits are directly relevant to each high risk activity so each Board member has the opportunity to review procedures, talk to staff carrying out the work, and observe the mitigation measures in place.

*These measures are outlined in the H&S strategy and include lead and lag indicators, process improvement for reporting and analysis of H&S data.



The Safety Improvement Team continues to foster a strong health and safety culture at Wellington Zoo. A key component of our continuous improvement is the involvement of our staff, as they are the ones dealing with the risks we work to mitigate on a daily basis. The hazard/risk register, for instance, is an example where we involve staff to identify measures as well as new hazards in their areas.

Lynne Laurie, Health & Safety Advisor



Continued Learning

Wellington Zoo supports continued development of our staff and offers a range of opportunities through on-the-job learning, and external courses and workshops.

INTERNATIONAL SYMPOSIUM ON SUN BEAR CONSERVATION MANAGEMENT

In September 2017, the Zoo's Conservation Manager Peter Fraser attended the first International Symposium on Sun Bear Conservation Management in Kuala Lumpur. Two of the Zoo's key conservation partners, Free the Bears and TRAFFIC Southeast Asia, hosted the Symposium. The Symposium brought together field researchers, conservation managers, environmental educators, conservation breeding specialists, and government and industry representatives to share experiences. The goal is to develop a coordinated plan for the conservation of one of Southeast Asia's least known large mammals.

INTERNATIONAL ZOO EDUCATORS JOB EXPERIENCE PROGRAMME

Community Conservation Coordinator Emilia Murray joined the International Zoo Educators Job Experience programme. Emilia spent two weeks with Zoos Victoria, visiting all three Zoos Victoria sites and learning about community engagement initiatives.

ZAA EXOTIC SPECIES SUMMIT

Chief Executive Karen Fifield, Animal Care Manager Jo Richardson, and Animal Science Manager Simon Eyre attended the ZAA Summit on collection and population management, and import health standards for New Zealand Zoos.

YOUTH DEVELOPMENT WORKSHOP

The Learning Experience team attended a workshop on youth development and participation, and cultural engagement by Jane Zintl. Jane is the Professional Association Development Manager for Ara Taiohi, an organisation supporting people who work with youth.

BEHAVIOUR CHANGE WORKSHOP

The Zoo hosted Canadian behaviour change expert Doug McKenzie Mohr. Zoo staff, alongside others, attended Doug's introductory and advanced workshops on community-based social marketing.



Staff learning sessions

The Zoo provides regular formal and informal learning sessions throughout the year, to tell staff about new initiatives or to report back on projects. This year these sessions included:

- Supporting FSC
- Maud Island Frogs
- Red Panda Network
- Nutrition and Welfare Studies
- Super Sleuthing: Methods in Animal Welfare Data Collection
- Fauna and Flora International, Vietnam
- Sex and the Devil
- Reptile Nutrition
- Sustainable Species Plan and Animal Welfare going beyond Five Freedoms
- FSC Community Campaign
- Wellington Zoo Language Guide
- The Formary
- Sign Language taster lesson

MEASURE	2017/18 ACTUAL	2017/18 TARGET	✓	2016/17 ACTUAL
People and Culture targets met [^]	Achieved	Achieved	✓	N/A*

*New measure introduced in 2017/18.

[^]This measure refers to the year-long recognition of staff excellence at full staff meetings and culminates in the annual staff awards event which was held in August 2017. 13 Staff Learning and Development Sessions were held



Staff leading the way

The team at Wellington Zoo leads the way by contributing to professional associations and committees, and by publishing research and sharing expertise:

MAXINE JENKINS AND NATHAN SPURDLE | ZOO KEEPERS

Maxine and Nathan were appointed as new species coordinators for ZAA. Maxine was appointed to the Campbell Island Teal and Antipodes Parakeets, and Nathan was appointed to the New Zealand Banded Rail and New Zealand Kingfisher.

AMY HUGHES | GENERAL MANAGER COMMUNICATION, EXPERIENCE, AND CONSERVATION

Amy is the Australia New Zealand regional representative on the International Zoo Educators Association (IZE) Board.

Amy also finished her five month secondment as Acting Executive Director of ZAA in Sydney. Amy's placement helped the Association during their recruitment process.

DANIEL WARSAW | GENERAL MANAGER BUSINESS AND PARTNERSHIPS

Daniel recently joined the Board of the Madagascar Fauna and Flora Group, as a direct result of him working with MFG in Madagascar with the support of a Wellington Zoo Conservation Fund staff grant.

SIMON EYRE | ANIMAL SCIENCE MANAGER

Simon was reappointed Chair of ZAA's Accreditation and Animal Welfare Committee (AAWC) renamed in May 2018 to the Standards and Accreditation Committee. Simon also sits on the ZAA Animal Management committee (previously the Australasian Species Management Programme Committee).

SIMON EYRE | ANIMAL SCIENCE MANAGER MAURITZ BASSON | GENERAL MANAGER ANIMAL CARE AND SCIENCE

Simon and Mauritz attended a workshop hosted by National Animal Ethics Advisory Committee to provide feedback on finding a definition for a sentient being as applied to animals.

SIMON EYRE | ANIMAL SCIENCE MANAGER AMANDA TIFFIN | PRACTICE MANAGER, THE NEST TE KŌHANGA

Simon and Amanda co-authored a chapter in the international Cheetah book *Cheetahs: Biology and Conservation, 1st Edition, Biodiversity of the World: Conservation from Genes to Landscapes*. Chapter 23 - "The Role of Zoos in Cheetah Conservation: Integrating Ex Situ and In Situ Conservations Action", by Karin R. Schwartz, Markus Gusset, Adrienne E. Crosier, Lars Versteeg, Simon Eyre, Amanda Tiffin, Antoinette Kotzé.

KAREN FIFIELD, MNZM | CHIEF EXECUTIVE

Karen continues to represent Wellington Zoo on international and national Boards and Committees. This year she joined the Board of Wild Welfare, in addition to being a member of the Sustainable Business Council Advisory Board. She stepped down from both the ZAA Board and the ZAA NZ Committee in May 2018, following long stints on both of these professional bodies. She was appointed to be the convenor of the WAZA sustainability strategy writing team and has joined the WAZA Animal Welfare Committee.



Sharing our expertise

We are experts in our field, and we love to share what we know and what we do. Many of our team have delivered presentations at conferences and events this year:

KAREN FIFIELD, MNZM | CHIEF EXECUTIVE

In September 2017, Karen presented at the Social Enterprise World Forum (SEWF) in Christchurch. Karen's presentation was part of the Guardianship, Stewardship and Environment session. The forum's theme was "Ka koroki te manu-Creating our tomorrow", was an invitation to all to create a global legacy of positive change, and to take an active role in shaping the world's future.

Karen also attended the 72nd WAZA (World Association of Zoos and Aquariums) Conference in Berlin. Karen presented in the People, Profit, Planet, Progress section on sustainability in Zoos and Aquariums using the UN Sustainable Development Goals. She is also a member of the WAZA Animal Welfare Committee.

In 2017, the Director of Conservation Dr Eric Miller invited Karen to St Louis Zoo in USA. Eric was so impressed during his tour of The Nest Te Kōhanga, he invited Karen to join their conservation planning meeting and provide input for a proposed WildCare Institute.

While in USA, Karen also visited Cheyenne Mountain Zoo (CMZ). She observed their safety protocols when working with dangerous animals, and discussed sustainability work.

AMY HUGHES | GENERAL MANAGER COMMUNICATION, EXPERIENCE AND CONSERVATION

Amy presented at both Taronga Western Plains and Taronga Zoos in New South Wales Australia, on how Wellington Zoo developed The Nest Te Kōhanga visitor experience. Both Australian Zoos acknowledged The Nest Te Kōhanga as an exemplar of a zoo animal hospital combining excellent animal care with great visitor

engagement. They are looking at following our model in the near future.

BAUKJE LENTING | SENIOR VETERINARIAN

Baukje was a key presenter at the TEDxVUW Talks and spoke about conservation research through a veterinary hospital.

ROBERT STOOP | ANIMAL CARE TEAM LEADER HERBIVORES AND BIRDS

In 2017, Bobby attended a Giraffe training and husbandry workshop at Cheyenne Mountain Zoo, USA. Bobby will introduce some of these initiatives into our standard Giraffe training practices. In December, Sydney's Taronga Zoo invited Bobby to visit and share what he learned from this workshop. Bobby then went to Australia Zoo to discuss options for expanding Wellington Zoo's Giraffe herd.

AMY SAUNDERS | CARNIVORE KEEPER

Amy published "The introduction of a bachelor romp of Asian short clawed otters at Wellington Zoo Trust" in ASZK's *Thylacinus* publication.



JO RICHARDSON | ANIMAL CARE MANAGER

In late 2017, Jo presented on the multifaceted work of a Zookeeper including husbandry, conservation, and welfare to community groups Probus Club in Waikanae, and Golden Years Club in Paraparaumu. In March 2018, Jo also presented on Wellington Zoo's conservation and sustainability work both in-situ and ex-situ, to Forest and Bird Kapiti Mana branch in Waikanae.

ANDERS MULLER | CARNIVORE KEEPER

In March 2018, Anders presented Wellington Zoo's work with Red Pandas in-situ and ex-situ, to Youth Education and Training Initiatives (YETI) Nepal Charitable Trust, in Wellington.

MAXINE JENKINS | ANIMAL CARE TEAM LEADER CARNIVORES

In May 2018, Maxine presented on the full ear ablation of Lioness Zahra, at the ASZK Annual Conference in Victoria, Australia.

DAVID LAUX | ANIMAL CARE TEAM LEADER REPTILES AND INVERTEBRATES

In May 2018, David delivered a presentation on breeding Goliath Bird Eating Spiders at Wellington Zoo Trust, to the ASZK Annual Conference in Victoria Australia.

GLENN REDDIE | SALES AND SERVICE MANAGER

Glenn delivered a presentation on Wellington Zoo's sustainable retail journey to the Australasian Conference of the Museums Shops Association of Australia and New Zealand.

SARAH MORRIS | LEARNING EXPERIENCE MANAGER

Sarah presented at the NZAEE (New Zealand Association of Environmental Educators) conference about The Warehouse Zoofari partnership that brings children from low decile schools for conservation learning experiences at New Zealand Zoos.

ZAA CONFERENCE PRESENTATIONS

In May 2018, we hosted the ZAA conference at the Museum of New Zealand Te Papa Tongarewa, Wellington. This year's theme Collaboration: the

Value of Partnerships, focused on the importance of working together for animals, the community, and the planet. Several of our team delivered presentations on their area of expertise:

- Amy Hughes, *Wild Ideas - Turning a Wild Idea into Reality*
- Maxine Jenkins, *Husbandry Management of a Total Ear Canal Ablation in a Geriatric African Lion*
- Chye-Mei Huang, *Working together for Gecko Conservation on Matiu Somes Island*
- Daniel Warsaw, *The Influence of Animal Welfare Accreditation Programmes on Zoo Visitor Perceptions of the Welfare of Animals*
- Several Wellington Zoo staff also presented their work in poster format during the conference including posters on animal nutrition, animal welfare and veterinary care at the Zoo.

Be. Accessible programme

Wellington Zoo is considered an exemplar of the Be. Accessible programme. The programme aims to make New Zealand a more accessible country for all, and is managed by social enterprise Be. Institute.

Visitor Engagement Manager Jude Turner was invited to speak to a group of Wellington organisations about leading the way, and our journey to achieve a Be. Accessible Gold rating.



Be. Welcome
www.beaccessible.org.nz

Awards

NATIONAL RETAIL NEW ZEALAND TOP SHOP AWARDS

In September 2017, the Zoo Shop was National Runner Up in the Innovation Category, in recognition of the sustainability initiatives of our retail products.

ZAA ASSOCIATION AWARDS 2018

The Association Awards recognise improvement, encourage innovation, and celebrate industry achievement. Wellington Zoo were proud to be finalists for the Innovation Award for our work on Wild Ideas and Be: Accessible. We were also joint finalist in the Education category alongside Auckland Zoo, Orana Wildlife Park, and Hamilton Zoo for The Warehouse Zoofari programme.



We are so delighted to hear about this wonderful accolade received by Wellington Zoo shop. Also of course since we feel in a very small way a part of your award. The exemplary effort taken by your shop towards sustainable sourcing will contribute to making a difference to the environment. We are proud to be working with you and many congratulations from the Re-Wrap team.

Wellington Zoo supplier





Trustees



From left to right: Peter Gilberd Raewyn Bleakley Craig Ellison (Chair) Benjamin Bateman Sue Paterson ONZM Michael Potts

Sadly Zoo trustee Sue Paterson passed away in July 2018 shortly after this photo was taken.

Strategic Management Team



From left to right: Chris Jerram Mauritz Basson Karen Fifield MNZM Susan Macdonald Daniel Warsaw Amy Hughes

Independent Auditor's Report

To the readers of Wellington Zoo Trust's financial statements and performance information for the year ended 30 June 2018

The Auditor-General is the auditor of Wellington Zoo Trust (the Trust). The Auditor-General has appointed me, Karen Young, using the staff and resources of Audit New Zealand, to carry out the audit of the financial statements and performance information of the Trust on his behalf.

Opinion

We have audited:

- the financial statements of the Trust on pages 57 to 78, that comprise the statement of financial position as at 30 June 2018, the statement of comprehensive revenue and expense, statement of changes in equity, and statement of cash flows for the year ended on that date and the notes to the financial statements that include accounting policies and other explanatory information; and
- the performance information of the Trust on pages 7 to 45.

In our opinion:

- the financial statements of the Trust on pages 57 to 78:
 - present fairly, in all material respects:
 - its financial position as at 30 June 2018; and
 - its financial performance and cash flows for the year then ended; and
 - comply with generally accepted accounting practice in New Zealand in accordance with Public Benefit Entity Standards Reduced Disclosure Regime; and
- the performance information of the Trust on pages 7 to 45 presents fairly, in all material respects, the Trust's actual performance compared against the performance targets and other measures by which performance was judged in relation to the Trust's objectives for the year ended 30 June 2018.

Our audit was completed on 31 August 2018. This is the date at which our opinion is expressed.

The basis for our opinion is explained below. In addition, we outline the responsibilities of the Board and our responsibilities relating to the financial statements and the performance information, and we explain our independence.

Basis for opinion

We carried out our audit in accordance with the Auditor-General's Auditing Standards, which incorporate the Professional and Ethical Standards and the International Standards on Auditing

(New Zealand) issued by the New Zealand Auditing and Assurance Standards Board. Our responsibilities under those standards are further described in the Responsibilities of the auditor section of our report.

We have fulfilled our responsibilities in accordance with the Auditor-General's Auditing Standards.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of the Board for the financial statements and the performance information

The Board are responsible on behalf of the Trust for preparing financial statements that are fairly presented and that comply with generally accepted accounting practice in New Zealand. The Board are also responsible for preparing the performance information for the Trust.

The Board are responsible for such internal control as they determine is necessary to enable them to prepare financial statements and performance information that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements and the performance information, the Board are responsible on behalf of the Trust for assessing the Trust's ability to continue as a going concern. The Board are also responsible for disclosing, as applicable, matters related to going concern and using the going concern basis of accounting, unless the Board intends to liquidate the Trust or to cease operations, or has no realistic alternative but to do so.

The Board's responsibilities arise from the Local Government Act 2002.

Responsibilities of the auditor for the audit of the financial statements and the performance information

Our objectives are to obtain reasonable assurance about whether the financial statements and the performance information, as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit carried out in accordance with the Auditor-General's Auditing Standards will always detect a material misstatement when it exists. Misstatements are differences or omissions of amounts or disclosures, and can arise from fraud or error. Misstatements are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of readers, taken on the basis of these financial statements and the performance information.

For the budget information reported in the financial statements, our procedures were limited to checking that the information agreed to the Trust's statement of intent.

We did not evaluate the security and controls over the electronic publication of the financial statements and the performance information.

As part of an audit in accordance with the Auditor-General's Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. Also:

- We identify and assess the risks of material misstatement of the financial statements and the performance information, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and

appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- We obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Trust's internal control.
- We evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board.
- We evaluate the appropriateness of the reported performance information within the Trust's framework for reporting its performance.
- We conclude on the appropriateness of the use of the going concern basis of accounting by the Board and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Trust's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements and the performance information or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Trust to cease to continue as a going concern.
- We evaluate the overall presentation, structure and content of the financial statements and the performance information, including the disclosures, and whether the financial statements and the performance information represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Our responsibilities arise from the Public Audit Act 2001.

Other Information

The Board are responsible for the other information. The other information comprises the information included on pages 2 to 46 + 51 and page 56, but does not include the financial statements and the performance information, and our auditor's report thereon.

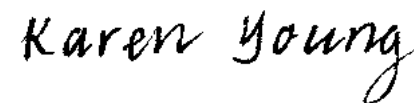
Our opinion on the financial statements and the performance information does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon.

In connection with our audit of the financial statements and the performance information, our responsibility is to read the other information. In doing so, we consider whether the other information is materially inconsistent with the financial statements and the performance information or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on our work, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Independence

We are independent of the Trust in accordance with the independence requirements of the Auditor-General's Auditing Standards, which incorporate the independence requirements of Professional and Ethical Standard 1(Revised): Code of Ethics for Assurance Practitioners issued by the New Zealand Auditing and Assurance Standards Board.

Other than the audit, we have not provided any engagements for the Trust during the year ended 30 June 2018. We hired conference facilities within the Zoo. The costs were incurred on a normal arms-length basis. Other than hiring conference facilities, we have no relationships with, or interests in, the Trust.



Karen Young
Audit New Zealand
On behalf of the Auditor-General
Wellington, New Zealand

Statement of Compliance and Responsibility

For the year ended 30 June 2018

Compliance

The Board and management of the Wellington Zoo Trust confirm that all the statutory requirements of the Local Government Act 2002 regarding financial and operational management have been complied with.

Responsibility

The Board and management of the Wellington Zoo Trust accept responsibility for the preparation of the annual Financial Statements and the judgements used in them.

They also accept responsibility for establishing and maintaining a system of internal control designed to provide reasonable assurance as to the integrity and reliability of the financial reporting and performance information of the Wellington Zoo Trust.

In the opinion of the Board and management, the annual Financial Statements for the year ended 30 June 2018 fairly reflect the financial position, results of operations and service performance achievements of the Wellington Zoo Trust.



Craig Ellison
Chairperson

31 August 2018



Karen Fifield
Chief Executive

31 August 2018

Statement of Comprehensive Revenue and Expense

For the year ended 30 June 2018

	Note	Actual 2018 \$000	Budget 2018 \$000	Actual 2017 \$000
REVENUE				
Grants and Operating Revenue	1	7,490	7,188	7,060
Finance Revenue		61	30	63
Operating Revenue		7,551	7,218	7,123
Capital Grants and Donations	1	243	-	302
TOTAL REVENUE		7,794	7,218	7,425
EXPENSE				
Operating Expense	2	7,251	7,206	7,052
Depreciation		11	12	11
Operating Expense		7,262	7,218	7,063
Vesting of Capital Grants and Donations	3	172	-	998
TOTAL EXPENSE		7,434	7,218	8,061
NET SURPLUS/(DEFICIT) before taxation		360	-	(636)
Income Tax Expense		-	-	-
NET SURPLUS/(DEFICIT) for the year		360	-	(636)
Other Comprehensive Revenue		-	-	-
TOTAL COMPREHENSIVE REVENUE AND EXPENSE		360	-	(636)

The accompanying notes form part of these financial statements.

Statement of Changes in Equity

For the year ended 30 June 2018

	Note	2018 \$000	2017 \$000
Equity Opening Balances			
Accumulated Comprehensive revenue and expense		342	333
Restricted Funds		1,348	1,993
Total Equity-Opening Balance		1,690	2,326
Comprehensive Revenue			
Surplus/(deficit) for the year to retained earnings	10,11	360	(636)
Total comprehensive revenue		360	(636)
Equity Closing Balances			
Accumulated Comprehensive revenue and expense		352	342
Restricted Funds		1,698	1,348
Total Equity-Closing Balance		2,050	1,690

The accompanying notes form part of these financial statements.

Statement of Financial Position

As at 30 June 2018

	Note	Actual 2018 \$000	Budget 2018 \$000	Actual 2017 \$000
ASSETS				
Current Assets				
Cash and cash equivalents	4	3,668	1,984	1,906
Investments		-	-	-
Trade and other receivables	5	523	30	1,920
Inventories		78	100	76
		4,269	2,114	3,902
Non-Current Assets				
Property, Plant and Equipment	6	13	2	24
Work in Progress	6	-	-	-
		13	2	24
TOTAL ASSETS		4,282	2,116	3,926
LIABILITIES				
Current Liabilities				
Trade, other payables and accruals	7	760	400	1,658
Monies held in trust	7	140	-	153
Revenue in Advance	8	979	500	123
Employee Benefits	9	353	261	302
		2,232	1,161	2,236
Non-Current Liabilities				
Employee Benefits	9	-	-	-
		-	-	-
TOTAL LIABILITIES		2,232	1,161	2,236
NET ASSETS		2,050	955	1,690
EQUITY				
Accumulated Comprehensive revenue and expense	10	352	333	342
Restricted Funds	11	1,698	622	1,348
TOTAL EQUITY		2,050	955	1,690

The accompanying notes form part of these financial statements.

Statement of Cash Flows

For the year ended 30 June 2018

	Note	Actual 2018 \$000	Budget 2018 \$000	Actual 2017 \$000
Cash flows from operating activities				
Cash was provided from:				
Operating Revenue		10,013	7,188	5,675
Interest Received		61	30	63
Net GST Received		-	-	49
Cash was applied to:				
Payments to Suppliers and employees		(8,281)	(7,206)	(7,203)
Net GST Paid		(31)	-	-
Net cash inflow from operating activities		1,762	12	(1,416)
Cash flows from investing activities				
Cash was applied to:				
Purchase of property, plant and equipment		-	(400)	-
Receipt from sale of investments		-	-	500
Net cash (outflow) from investing activities		-	(400)	500
Net Increase/(Decrease) in Cash and cash equivalents held		1,762	(388)	(916)
Cash and cash equivalents at beginning of year		1,906	2,372	2,822
Cash and cash equivalents at end of year	4	3,668	1,984	1,906

The accompanying notes form part of these financial statements.

Statement of Accounting Policies

For the year ended 30 June 2018

Reporting Entity

The Wellington Zoo Trust (the Trust) is a charitable trust registered under the Charitable Trusts Act 1957 domiciled in New Zealand and is also a council-controlled organisation as defined under Section 6, Part 1 of the Local Government Act 2002, by virtue of the Council's right to appoint the Board of Trustees. The Trust was established on 1 July 2003 by the Wellington City Council.

The financial statements have been prepared in accordance with the requirements of the Charitable Trusts Act 1957 and section 69 of the Local Government Act 2002.

The Trust is reliant on the Wellington City Council (the Council) for the majority of its income and operates under a Contract for Services with the Council. The Contract for Services was negotiated for a period of five years to 30 June 2021. Ongoing funding for the Trust has been approved in the 2018/2028 Long Term Plan.

The primary objective of the Trust is to manage, administer, plan, develop, maintain, operate and promote the Wellington Zoo for the benefits of the inhabitants of Wellington and as an attraction to visitors to Wellington, not to make a financial return. Accordingly, the Trust has designated itself as a public benefit entity for the purposes of New Zealand PBE IPSAS.

Under this framework, the Trust is eligible to apply the reduced disclosure regime (Tier 2 entity) of the Public Benefit Entity Accounting Standards.

The reporting period for these financial statements is for the year ended 30 June 2018. The financial statements were authorised for issue by the Board of Trustees on 31 August 2018.

Statement of Compliance

The financial statements have been prepared in accordance with New Zealand generally accepted accounting practice. They comply with New Zealand equivalents to PBE IPSAS and other applicable Financial Reporting Standards, as appropriate for Tier 2 public benefit entities.

Measurement Base

The measurement base applied is historical cost. The accrual basis of accounting has been used.

Functional and Presentation Currency

These financial statements are presented in New Zealand dollars rounded to the nearest thousand, unless otherwise stated. As a result of rounding there may be slight discrepancies in subtotals.

Significant Accounting Policies

Critical Accounting estimates and assumptions

In preparing these financial statements, the Trust has made estimates and assumptions concerning the future. The Trust has assessed the financial records and there are no significant critical accounting estimates. These estimates and assumptions may differ from the subsequent actual results. Estimates and assumptions are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Grants

Grants received from the Wellington City Council are the primary source of funding to the Trust and are restricted for the purposes of the Trust meeting its objectives as specified in the trust deed. The Trust also receives other assistance for specific purposes, and these grants usually contain restrictions on their use.

Grants are recognised as revenue when they become receivable unless there is an obligation to return the funds if the conditions of the grant are not met. If there is such an obligation the grants are initially recorded as grants received in advance, and recognised as revenue when the conditions of the grant are satisfied.

Revenue

Revenue comprises revenue from operating activities, investment revenue, grants and donations and other revenue and is measured at the fair value of consideration received or receivable.

Revenue may be derived from either exchange or non-exchange transactions.

Most of the services that the Trust provides for a fee are subsidised by grants therefore do not constitute an approximately equal exchange. Accordingly most of the Trust's revenue is categorised as non-exchange.

Donated, subsidised or vested assets

Where a physical asset is acquired for nil or nominal consideration, the fair value of the asset received is recognised as revenue. Such revenue is recognised when control over the asset is obtained.

Interest

Interest revenue is recognised using the effective interest rate method.

Volunteer Services Recognition

The Trust benefits from the service of dedicated volunteers in the delivery of its activities. Due to the difficulty in determining the value of these donated services with sufficient reliability, donated services are not recognised in these financial statements.

Taxation

The Trust is registered as a Charitable Trust and is exempt from income tax under the Income Tax Act 2007. The Trust is not exempt from indirect tax legislation such as Goods and Services Tax and accordingly is required to comply with these regulations.

Goods and Services Tax (GST)

All items in the financial statements are exclusive of GST, with the exception of receivables and payables, which are stated as GST inclusive. Where GST is not recoverable as an input tax, it is recognised as part of the related asset or expense.

Debtors and other receivables

Debtor and other receivables are initially measured at fair value and subsequently measured at amortised cost using the effective interest method, less any provision for impairment.

Cash and cash equivalents

Cash and cash equivalents includes cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of less than three months.

Investments

Term deposits are initially measured at the amount invested.

Creditors and other payables

Creditors and other payables are initially measured at fair value and subsequently measured at amortised cost using the effective interest method.

Inventory

Inventories are recorded at the lower of cost (determined on a first-in first-out basis) or net realisable value. This valuation includes allowances for slow moving and obsolete stock. Net realisable value is the estimated selling price in the ordinary course of business, less applicable variable selling expenses.

Property, Plant and Equipment

Recognition

Property, plant and equipment consist primarily of operational assets. Expenditure is capitalised when it creates a new asset or increases the economic benefits over the total life of an existing asset. Costs that do not meet criteria for capitalisation are expensed.

The Trust also manages the construction and development of buildings, structures and enclosures on behalf of the Council. These assets are not recorded in the Trust's financial statements as ownership vests in the Council.

Measurement

Property, plant and equipment are valued at historical cost less accumulated depreciation and impairment losses.

The initial cost of property, plant and equipment includes the purchase consideration, and those costs that are directly attributable to bringing the asset into the location and condition necessary for its intended purpose. Subsequent expenditure that extends or expands the asset’s service potential is capitalised.

Impairment

The carrying amounts of property, plant and equipment are reviewed at least annually to determine if there is any indication of impairment. Where an asset’s recoverable amount is less than its carrying amount, it will be reported at its recoverable amount and an impairment loss will be recognised. The recoverable amount is the higher of an item’s fair value less costs to sell and value in use.

Disposal

Realised gains and losses arising from the disposal of property, plant and equipment are recognised in the Statement of Comprehensive Revenue and Expense in the period in which the transaction occurs.

Depreciation

Depreciation is provided on all assets owned by the Trust excluding assets under construction (work in progress). Depreciation is calculated on a straight line basis, to allocate the cost or value of the asset (less any residual value) over its useful life. The estimated useful lives of the assets are as follows:

Plant

Audio Visual Equipment	3 years
Projector	5 years
Shade Sail	10 years
Hospital Equipment	10 years
Garden Furniture	10 years
Living Room Furniture	15 years
Endoscope	8 years

Furniture and Equipment

Composter	10 years
CCTV	3 years
Incubators	12.5 years

Work in Progress

The cost of projects within work in progress is transferred to the relevant asset class when the project is completed and then depreciated.

Employee Benefits

A provision for employee benefits (holiday leave, long service leave, and retirement gratuities) is recognised as a liability when benefits are earned but not paid. The Trust recognises a liability and an expense for a one off payment where contractually obliged or where there is a past practice that has created a constructive obligation.

Short Term Employee Benefits

Holiday leave (annual leave and time off in lieu) is calculated on an actual entitlement basis at the greater of the average or current hourly earnings in accordance with sections 16(2) & 16(4) of the Holidays Act 2003.

Other Contractual Entitlements

Other contractual entitlements include termination benefits. Termination benefits are recognised in the Statement of Financial Performance only when there is a demonstrable commitment to terminate employment. Termination benefits settled within 12 months are reported at the amount expected to be paid, otherwise they are reported as the present value of the estimated future cash outflows.

Provisions

The Trust recognises a provision for future expenditure of uncertain amount or timing when there is a present obligation (either legal or constructive) as a result of a past event, it is probable that expenditures will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

Provisions are not recognised for future operating losses. Provisions are measured at the present value of the expenditures expected to be required to settle the obligation using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the obligation. The increase in the provision due to the passage of time is recognised as a finance cost.

Revenue in Advance

The Trust has received non-exchange funds for specific purposes with conditions that would require the return of the monies if the Trust is not able to fulfil the agreement. The revenue from these agreements will only be recognised as the conditions are fulfilled over time.

The Trust has received non-exchange funds which apply to periods beyond the current year with conditions that would require the return of the monies if the Trust is not able to fulfil the obligation.

Contingent Assets and Liabilities

Contingent liabilities and contingent assets are disclosed in the notes to the financial statements. Contingent liabilities are disclosed if the possibility that they will crystallise is not remote. Contingent assets are disclosed if it is probable that the benefits will be realised.

Animal Collection

In accordance with customary practice among Zoological organisations, animals are not recorded as there is no objective basis for establishing value. Additionally, animals have numerous attributes, including species, age, sex, relationship and value to other animals, endangered status and breeding potential whereby it is impracticable to assign value. Expenditure related to animal acquisitions is expensed in the period of acquisition.

Equity

Equity is the residual interest in the Trust and is measured as the difference between total assets and total liabilities. The components of equity are accumulated surpluses and deficits and restricted funds (special funds, trusts and bequests).

Restricted funds are those reserves that are subject to specific conditions of use whether under statute or accepted as binding by the Trust because of the specific reason for which the funds were provided.

■ Statement of Accounting Policies

Transfers from these reserves may be made only for specified purposes or when certain specified conditions are met.

Statement of Cash Flows

The statement of cash flows is prepared using the direct approach. Operating activities include cash received from all revenue sources of the Trust and record the cash payments made for the supply of goods and services. Investing activities relate to the acquisition and disposal of assets. Financing activities relate to transactions that change the equity and debt capital structure of the Trust.

Related Parties

Related parties arise where one entity has the ability to affect the financial and operating policies of another through the presence of control or significant influence. Related parties include Wellington City Council, key management personnel and the governing body (Trust Board).

Trustees' remuneration is any money, consideration or benefit received receivable or otherwise made available, directly or indirectly, to a trustee during the reporting period. The disclosures for the Trust include the remuneration of the Trustee board as they occupy the position of a member of the governing body of the Trust.

Changes to Accounting Policies

There have been no changes in accounting policies this year.

Notes to the Financial Statements

Note 1: Revenue

	2018 \$000	2017 \$000
Exchange Revenue		
Sale of Goods	436	423
Other Corporate income	141	97
Total Exchange Revenue	<u>577</u>	<u>520</u>
Non-Exchange Revenue		
Admissions	3,282	2,891
Other Revenue	124	124
Contractual Revenue		
Ministry of Education	83	82
Wellington City Council Operating Grant	3,240	3,125
Operating Grants and Donations		
Fonterra Brands	30	30
Brian Whiteacre Trust	9	10
TG McCarthy	10	10
General Donations	43	184
Trade Me	30	30
MBIE	-	23
UNESCO	4	-
Four Winds	12	-
Ministry for the Environment	29	-
Koala Trust	17	-
Weta	-	20
JA Mauger Charitable Trust	-	6
GBC Winstone	-	3
Wellington City Council Waste Minimisation Fund	-	2
Operating Grants and Donations	<u>184</u>	<u>318</u>
Total Non-Exchange Operating Revenue, Grants and Donations	<u>6,913</u>	<u>6,540</u>
Capital Grants and Donations		
General Donations		
Pub Charity	237	200
Bequests	6	-
Stout Trust	-	25
Wellington Community Trust	-	15
Lotteries Trust Board	-	62
Total Non-Exchange Capital Grants and Donations	<u>243</u>	<u>302</u>
Total Non-Exchange Revenue	<u>7,156</u>	<u>6,842</u>
Total Grants, Donations and Operating Revenue	<u>7,733</u>	<u>7,362</u>

Grants and Donations include grants and bequests received for capital and operational purposes of \$426,797 (2017:\$619,680). These grants were received for specific purposes. This income is transferred from Retained Earnings to Restricted Funds until it is needed, refer to Note 11.

Note 2: Expense on operating activities

	Note	2018 \$000	2017 \$000
Marketing and Commercial costs		343	257
Auditor's remuneration:			
- Audit Services		26	26
Entertainment		2	19
Consumables		435	443
Cost of goods sold		214	197
Other Costs		864	856
Insurance premiums		10	10
Materials and Services		251	258
Personnel costs		4,716	4,638
Trustee's remuneration	16	80	85
Utilities		310	263
		7,251	7,052

- Personnel costs include costs such as salaries, wages, leave and other employee earned compensation.
- Other costs include expenditure not separately disclosed, such as:
 - professional costs
 - travel
 - administration costs
 - animal collection costs
 - vehicle fleet costs
 - contracts

Note 3: Expense on operating activities

This entry relates to the transfer of these funds to Wellington City Council. The Zoo has transferred funds of \$172K (2017:\$998K) to Wellington City Council towards capital spend for this year.

Note 4: Cash and cash equivalents

	2018 \$000	2017 \$000
Bank Balances	3,663	1,901
Cash on hand	5	5
Total Cash and cash equivalents	3,668	1,906

Note 5: Trade and other receivables

	Note	2018 \$000	2017 \$000
Receivables (Gross)		240	127
Trade Receivables due from Wellington City Council	15	180	1,731
Less provision for impairment of trade receivables		-	-
Trade Receivables		420	1,858
GST Receivable		9	-
Prepayments		94	62
		103	62
Total Trade and other receivables		523	1,920
Trade Receivables comprises:			
Receivables from the sales of goods and services (exchange transactions)		384	1,844
Receivables from transfers (non-exchange transactions)		36	14
		420	1,858

Further information on the collectability of trade and other receivables is contained in Note 12: Financial Instruments. As at 30 June 2018, no Trade Receivables were assessed as impaired.

Note 6: Property, Plant and Equipment

	2018 \$000	2017 \$000
Operational Assets		
Plant		
Plant at cost – opening balance	48	48
Accumulated depreciation	(45)	(42)
Total Plant – opening balance	<u>3</u>	<u>6</u>
Depreciation Expense	(2)	(3)
Total plant – closing balance	<u>1</u>	<u>3</u>
Furniture and Equipment		
Furniture and Equipment at cost – opening balance	171	171
Accumulated Depreciation	(150)	(142)
Total Furniture and Equipment – opening balance	<u>21</u>	<u>29</u>
Depreciation Expense	(9)	(8)
Total Furniture and equipment – closing balance	<u>12</u>	<u>21</u>
Total Operational Assets	<u>13</u>	<u>24</u>
Work in progress		
Work in progress at cost – opening balance	-	-
Additions	-	7
Other	-	(7)
Work in progress at cost – closing balance	<u>-</u>	<u>-</u>

Note 7: Trade, Other Payables, Accruals and Monies held in Trust

	2018 \$000	2017 \$000
Payables under Exchange Transactions		
Exchange Payables and Accruals		
Trade Payables and Accruals	371	269
Trade Payables due to parent	204	1,189
Total Payables under Exchange Transactions	<u>575</u>	<u>1,458</u>
Non -Exchange Payables		
Taxes Payable (GST , PAYE)	185	200
Total Payables under Non-Exchange Transactions	<u>185</u>	<u>200</u>
Total Payables	<u>760</u>	<u>1,658</u>
Donations held in Trust	131	125
Regional Amenities Fund (administered on behalf of Wellington Regional Amenities Fund)	9	28
Total Monies held in Trust	<u>140</u>	<u>153</u>

Note 8: Revenue in Advance

	2018 \$000	2017 \$000
Revenue in Advance under Exchange Transactions		
Exchange Revenue in Advance		
Admissions Revenue	190	123
Total Revenue in Advance under Exchange Transactions	<u>190</u>	<u>123</u>
Non -Exchange Revenue in Advance		
Grants and Sponsorships	789	-
Total Revenue in Advance under Non-Exchange Transactions	<u>789</u>	<u>-</u>
Total Revenue in Advance	<u>979</u>	<u>123</u>

Note 9: Employee Benefits

	2018 \$000	2017 \$000
Payroll Accruals	101	88
Holiday Leave	252	214
Retirement Gratuities	-	-
Total employee benefits	353	302
Represented by:		
Current	353	302
Non-current	-	-
Total employee benefits	353	302

Note 10: Accumulated Surplus/ (Deficit)

	Note	2018 \$000	2017 \$000
Accumulated Surplus/Deficit			
Opening Balance		342	333
Net surplus/(deficit)		360	(636)
Transfers from restricted funds	11	333	1,274
Transfers to restricted funds	11	(683)	(629)
Accumulated Surplus/(Deficit)- closing balance		352	342
Total accumulated surplus/(deficit)		352	342

Note 11: Restricted Funds

	2018 \$000	2017 \$000
Trusts, Bequests and Capital Grants		
Opening Balance	598	1,222
Additional funds received	560	438
Funds utilised	(237)	(1,062)
Trusts, Bequests and Capital Grants – closing balance	921	598
Animal Transfers		
Opening Balance	500	500
Additional Operating Grants and Donations received	-	45
Transfers from Other Operating Revenue	-	-
Funds utilised	(21)	(45)
Animal Transfers – closing balance	479	500
Conservation Fund		
Opening Balance	250	271
Funds received	123	146
Funds utilised	(75)	(167)
Conservation Fund – closing balance	298	250
Opening Balance	1,348	1,993
Transfers from retained earnings	683	629
Transfers to retained earnings	(333)	(1,274)
Restricted Funds – closing balance	1,698	1,348

The Trust has accumulated funds of \$100 contributed by Wellington City Council upon establishment of the Trust on 1 July 2003.

Restricted Funds: Purpose of each reserve

Trusts, Bequests and Capital Grants are monies received for a specific purpose.

Animal Transfer Reserve Fund is made up of money received specifically for the transfer of animals as well as money that the Trust has tagged from Other Operating Income to fund future animal transfers.

Conservation fund is made up of money received specifically to support field conservation.

Note 12: Financial Instruments

The Zoo's financial instrument categories include financial assets (cash and cash equivalents, loans and receivables and financial liabilities (payables that arise directly from operations and borrowings). The main purpose of the Zoo's financial instruments is to raise finance for the Zoo's operations.

Note 13: Commitments

The Trust had no capital commitments as at 30 June 2018 (2017:Nil).

The Trust had no operating lease commitments as at 30 June 2018. Payments due not later than one year Nil, payments due between one to two years Nil (2017:Nil).

Note 14: Contingencies

The Trust had no contingent liabilities as at 30 June 2018 (2017:Nil).

Note 15: Intra group transactions and balances

	2018 \$000	2017 \$000
Expense for services provided to the Zoo from WCC:		
Wellington City Council	265	1,101
	<u>265</u>	<u>1,101</u>
Revenue for services received by the Zoo from:		
Wellington City Council	3,250	3,130
	<u>3,250</u>	<u>3,130</u>
Current receivables owing to the Zoo from:		
Wellington City Council	180	1,731
	<u>180</u>	<u>1,731</u>
Current payables owing from the Zoo to:		
Wellington City Council	204	1,189
	<u>204</u>	<u>1,189</u>

Note 16: Related Party disclosures

Key Management Personnel Compensation

	2018 \$000	2017 \$000
Salaries and other short term employee benefits	919	928
Total Key Management Personnel Remuneration	<u>919</u>	<u>928</u>

Key management personnel include the Chief Executive, other senior management personnel and Trustees.

Trustee's Remuneration

Trustees' remuneration is any money, consideration or benefit received, receivable or otherwise made available, directly or indirectly, to a trustee.

The following people held office as trustees of the Zoo during the reporting period. The aggregate remuneration paid to the trustees during the year totalled \$80,000 (2017:\$85,333) and is disaggregated and classified as follows:

Trustee Remuneration	2018 \$000	2017 \$000
Craig Ellison (term as Board Chair started 1 January 2016)	32	32
Frances Russell (term finished 31 December 2016)	-	8
Michael Potts (term started 1 September 2016)	16	13
Raewyn Bleakley (term started 1 December 2014)	16	16
Sue Patterson (term started 1 July 2016)	16	16
Ben Bateman (term started 1 July 2017)	-	-
Councillor Peter Gilbert (term started March 2018)	-	-
Councillor Sarah Free (term finished February 2018)	-	-
Total Trustee Remuneration	<u>80</u>	<u>85</u>
	2018	2017
Trustees		
Remuneration	\$ 80,000	\$ 85,333
Full-time equivalent members	6.00	4.33
Strategic Management Team		
Remuneration	\$ 839,306	\$ 842,963
Full-time equivalent members	5.48	5.92
Total Key Management Personnel Remuneration	<u>\$ 919,306</u>	<u>\$ 928,296</u>

Full time equivalent calculations for Trustees are based on number of months in employment and for the Chief Executive and other senior management personnel are based on 2,080 hours. Wellington City Councillors CCO Trust Board appointments are unpaid positions. Trustee Ben Bateman is not eligible to be remunerated due to his employer policies.

Related party transactions

During the year trustees and key management, as part of a normal customer relationship, were involved in minor transactions with the Trust.

The Trust receives a grant from the Wellington City Council under a Contract for Services. In addition, the Wellington City Council receives/(pays) amounts for the provision/(receipt) of other goods and services. These other transactions are conducted on an arms-length basis. The amounts owing to/from related party balances are disclosed in Note 15.

No provision has been required, nor any expense recognised for impairment of receivables for any loans or other receivables to related parties (2017:\$Nil).

Note 17: Severance Payments

In accordance with the Schedule 10, section 19 of the Local Government Act 2002, the Zoo is required to disclose the number of employees who received severance payments during the year and the amount of each severance payment made.

Severance payments include any consideration (monetary and non-monetary) provided to any employee in respect of the employee’s agreement to the termination of their employment with the Trust. Severance payments exclude any final payment of salary, holiday pay and superannuation contributions.

For the year ended 30 June 2018, the Trust made no severance payments (2017:\$35,000).

Note 18: Events after balance date

There were no significant events after balance date that affect the financial statements.

Note 19: Explanations of major variances against budget

Statement of comprehensive revenue and expense

Revenue

Operating Revenue was greater than budgeted by \$333,000 due to retail revenue and visitor revenue being higher than budget as a result of increased visitation and change in merchandise strategy. Capital Grants and Donations were greater than budgeted by \$243,000 due to grants and donations received towards the Chimpanzee capital project.

Statement of financial position

Current Assets

Current Assets are greater than budgeted by \$2,155,000 largely because cash and cash equivalents are higher than budget by \$1,684,000 due to receipts of grant funding for capital projects and retail and visitor revenue is higher than budgeted. Trade and other receivables are above budget by \$493,000 largely due to higher than budgeted receivables from Wellington City Council. This is for recharges of renewals for capital works completed of \$180,000 and \$142,000 of capital works in progress to be recharged to Wellington City Council.

Current Liabilities

Current liabilities are greater than budgeted by \$1,071,000 due to higher than budgeted revenue in advance as a result of receipts of grant funding for capital projects. This includes \$303,500 from Wellington Community Trust for veterinary equipment for the Nest Te Kōhanga, \$135,000 from Lotteries Environment and Heritage Fund for the Wellington Green Gecko Breeding programme project and \$263,000 from Pub Charity being the balance unspent at year end for the Chimpanzee project. Trade payables and other accruals are higher than budget largely because of vesting due to Wellington City Council of \$198,000 for the Chimpanzee capital project.

Equity

The greatest movement within equity is in restricted funds due to a larger than estimated transfer into restricted funds and a lower than budgeted transfer out of restricted funds. This is largely due to a higher than budgeted surplus as a result of increased revenue and therefore more funds were transferred into restricted funds.

Cashflow

Cash outflows for transfers of \$400,000 from Property Plant and Equipment were budgeted to be vested to Wellington City Council whereas the actual vesting for this year was \$172,000 and \$10,000 was for Meet the Locals He Tuku Aroha and \$162,000 was for the Chimpanzee project and was vested through payments to suppliers and employees.

Note 20: Explanations of major variances against prior year

Statement of comprehensive revenue and expense

Revenue

Operating Revenue was higher than prior year by \$428,000 due to retail and visitor revenue being greater as a result of increased visitation and retail performance as a result of the introduction of new suppliers, designs and products with a sustainability focus.

Statement of financial position

Current Assets

Current Assets are greater than prior year by \$367,000 largely because cash and cash equivalents are higher than prior year by \$1,762,000 due to receipts of grant funding for capital projects and visitor revenue is higher than prior year. Trade and Other receivables are lower than prior year by \$1,397,000 due to lower receivables due from Wellington City Council. This is due to recharges of renewals for capital works completed of \$180,000 this financial year compared to \$1,731,000 in prior year which related to recharges for the final stage of Meet the Locals He Tuku Aroha project.

Equity

Closing equity is higher than prior year due to an increase in restricted funds on hand of \$360,000 as at 30 June 2018. This is largely due to the transfer of this year's surplus into restricted funds.

